

The Intelligent Surveillance Solution

NVRsolo

User Manual (Local)

Ver. 1.2.0.131024.00

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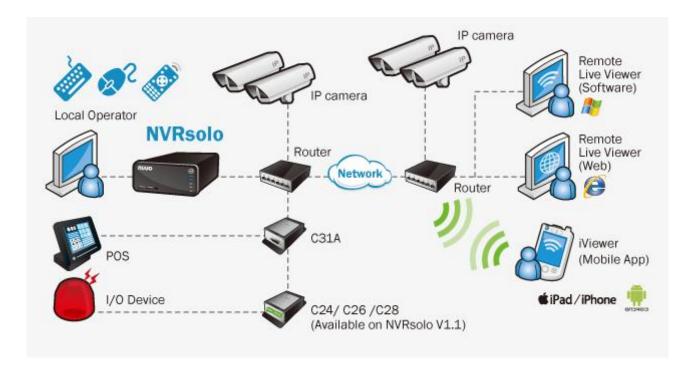
1 Introduction

NVRsolo is a Linux-embedded stand-alone system, providing a stable and good quality local display through HDMI or VGA interface. As a network-based surveillance system, NVRsolo processes remote access ability to strengthen its usability.

NVRsolo is compatible with more than 70 brands of IP cameras, with monthly free pack update. It features two useful functions, one-click setup and ezNUUO. One-click setup saves the time in camera configuration by searching and automatically adding cameras in the system. ezNUUO facilitates the process of establishing Internet access to the NVRsolo system, meaning there is no more router settings for remote (IE 8 and later) and mobile viewing (iPhone, iPad, Android).

Being consistent with all the systems in NUUO Mainconsole family, NVRsolo is compatible with NUUO Central Management System, making it appropriate not only for home or SMB recording, but also for chain stores or ATM/bank projects by POS support.

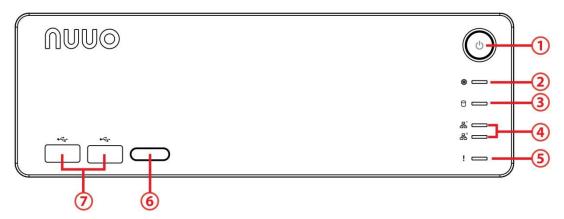
This user's manual encompasses the information users need to set up and configure the system. It is recommended that you keep one copy of this manual for any necessary reference in the future.



2 Tour the Unit

Before the unit takes part in your work, get to know it first. This section will walk you through the components and I/O ports on the unit and help you set the unit to work at the earliest.

2.1 Front View (1 Bay Unit)



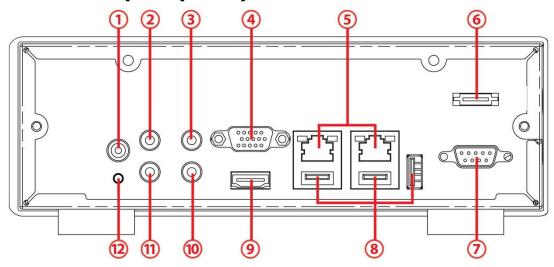
Status LED:

No.	Description	Status Notice	Remark
1	Power Status LED	Power-on: blue Power-off: dark	
2	System Status LED	 Healthy: blue Unhealthy: orange Abnormal temperature status: orange with blinking Off: dark 	 Orange: System is abnormal (including RAID) Orange with blinking: CPU temperature/fan rpm is beyond the normal range Blinking (200 ms On/ 200 ms Off)
3	HDD Status LED	 Healthy: blue Failed: orange No disk: dark Rebuilding: orange with blinking 	1) LED for all disks 2) Blinking (200 ms On/ 200 ms Off)
4	Ethernet Status LED	Linking: blueAccessing: blue with blinkingNo linking: dark	1) LED for Ethernet port (1*output for detecting connection status of switch) 2) Blinking (200 ms On/ 200 ms Off)
5	Alarm LED	No event happened: darkEvent detected: orange with blinking	Blinking (200 ms On/ 200 ms Off)

External Control and I/O Ports:

No.	Description	
1	Power button	
6	Remote control IR receiver	
7	USB 2.0 connector	

2.2Rear View (1 Bay Unit)



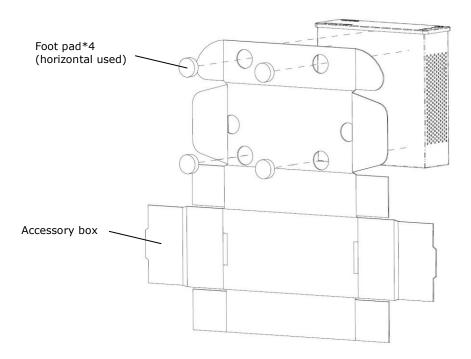
Status LED:

No.	Description	Status Notice	Remark
5	Ethernet Activity LED	Linking: greenAccessing: green with blinkingNo linking: dark	 LED for Ethernet port Blinking (200 ms On/ 200 ms Off)

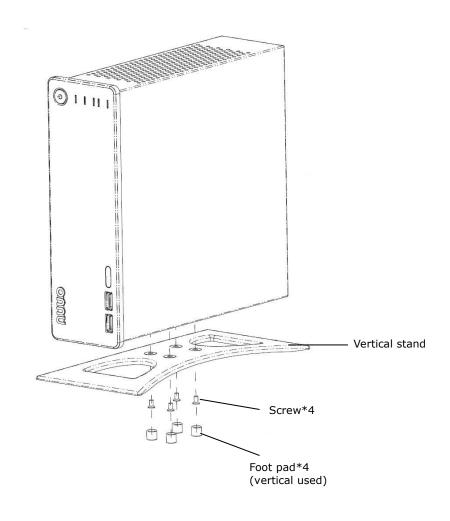
External Control and I/O Ports:

No.	Description	
1	DC-in power connector	
2	3.5 mm mic-in (reserved)	
3	3.5 mm audio out (headphone jack)	
4	VGA connector	
5	RJ-45 LAN ports 1 / 2	
6	eSATA connector	
7	COM port (RS-232 reserved)	
8	USB 2.0 connectors	
9	HDMI connector	
10	Connection of IR extender	
11	3.5 mm line-in (reserved)	
12	Reset toggle	

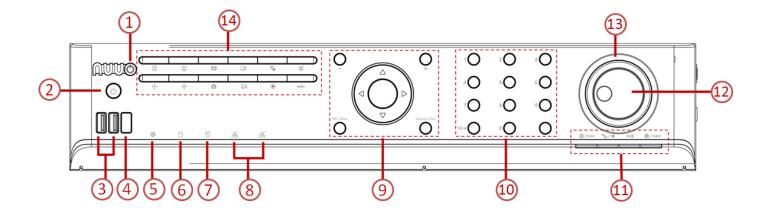
Horizontal



Vertical



2.3 Front View (8 Bay Unit)



Status LED:

No.	Description	Status Notice	Remark
2	Power Status LED	Power-on: blue Power-off: dark	
5	System Status LED	 Healthy: blue Unhealthy: orange Abnormal temperature status: orange with blinking Off: dark 	1) Orange: System is abnormal (including RAID) 2) Orange with blinking: CPU temperature/fan rpm is beyond the normal range 3) Blinking (200 ms On/ 200 ms Off)
6	HDD Status LED	 Healthy: blue Failed: orange No disk: dark Rebuilding: orange with blinking 	1) LED for all disks 2) Blinking (200 ms On/ 200 ms Off)
7	Alarm LED	No event happened: darkEvent detected: orange with blinking	Blinking (200 ms On/ 200 ms Off)
8	Ethernet Status LED	 Linking: blue Accessing: blue with blinking No linking: dark 	1) LED for Ethernet port (1*output for detecting connection status of switch) 2) Blinking (200 ms On/ 200 ms Off)

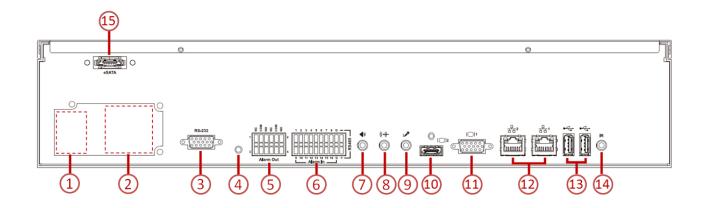
External Control and I/O Ports:

No.	Description
1	Lock
2	Power button
3	USB 2.0 connector
4	Remote control IR receiver

9	Plus (+) and Minus (-) keys	 Moves between the eight Menus under the Main Menu, i.e. hit these keys to navigate between these menus: Moves between the available tabs featured by a submenu. Flips up and down the page.
OK / Save key This key delive tabbed page Quitting Applying This key delive a tabbed page tabbed page Quitting Applying This key delive a tabbed page Quitting Quitting		This key delivers the same function as clicking the OK or Save button on a tabbed page or dialog. Its functions include: Quitting a tabbed page saving the change(s). Applying the change(s) made on a tabbed page
		This key delivers the same function as clicking the Exit or Cancel button on a tabbed page or dialog. Its functions include: Quitting a tabbed page without saving the change(s). Closing a dialog or a tabbed page.
	Enter /	 As the Enter key, it makes a selection (check box, radio button or a selectable item, i.e. the highlight item) onscreen or confirms input. As the Home key, it turns the video of the focused channel to the preset Home point. Hit this key to a selected Video Area to maximize it to full screen. Hit it again to resize the Video Area. See also Video Area and Video Area.
	Left/Right arrow keys	These keys can be hit to move left and right between the menus of the Main Menu and the highlighted items on all setting pages.
	Up/Down arrow keys	These keys can be hit to move up and down between the submenus of a menu and the highlighted items on all setting pages.
10	Numeric keypad 1 2 3 4 5 6 7 8 9 10+ 0 •	Enters numeric characters, or selects a video channel. Examples: Press key 1 to select video channel 1. Press keys 10+ and 0 to select video channel 10. The timeout for 10+ key is 5 seconds. Keystroke timeout is applicable to 10+ key only.
Preset Set Only one point The panel auto once again to		Opens a panel to set or deletes a preset point. Only one point can be set or deleted at one time. The panel auto closes after the setting or deletion is done. Or hit the key once again to close the panel. This key is only applicable to the Live View screen.
	Preset Go	Opens a small panel to jump to the desired preset point or to start/stop patrol. The panel auto closes once the action is launched. Hitting the key once again also closes the panel. This key is only applicable to the Live View screen.
	≙ I/O	Opens a list of the available camera I/O pins. This key is only applicable to the Live View screen.
	Play / Pause	Delivers different functions in Live View and Playback. Live View: Starts the Instant Playback Playback: Starts or halts the playing.
Stop This key The plan Whethe momen Previous Hit this key of		 Stops playing. This key is only applicable to the Playback screen. The playback stops by showing the frame where the video starts. Whether the video is being fast-forwarded or reverse-played at the moment, press Stop key will restore the playback speed to x1.
		Hit this key once to bring the playback to the previous interval. See Playback to know how to set Playback Interval.
	Next Next	Hit this key once to jump the playback to the next interval. See Playback to know how to set Playback Interval.

	Interval	
12	Step Backward	Hit this key once to bring the playback to the previous frame.
Step Forward Hit this key once t		Hit this key once to jump the playback to the next frame.
the playback to x4 speed. Increment the fast-forw your keystrokes. When the fast-forwarding speed auto-restores to x1 speed.		Hit once to fast-forward the playback with x2 speed. Hit twice to fast-forward the playback to x4 speed. Increment the fast-forwarding speed by increasing your keystrokes. When the fast-forwarding speed is incremented to x16, it auto-restores to x1 speed. This key is only applicable to the Playback screen.
	Rewind	Hit once to rewind with x-1 speed. Hit twice to rewind with x-2 speed. Taper the rewinding speed by increasing your keystrokes. When the rewinding speed is tapered to x-16, it auto-restores to x-1 speed. This key is only applicable to the Playback screen.
14	Menu	Opens the system's Main Menu . See <u>Settings</u> to know all the settings featured by the Main Menu . This key is only applicable to Live View screen.
	Live View	Switches the screen to Live View .
Switches between different layouts of vious See also Video Area and Video Area. Switches the screen to the next camera of This key is only applicable to the Line Hit to apply Auto Scan. See Display for the details about Auto Scan. Hit again to quit Auto Scan. Pressing Group, Snapshot, DPTZ, will disable Auto Scan.		Switches the screen to Playback and opens the Search dialog.
		Switches between different layouts of video channels on the Video Areas . See also <u>Video Area</u> and <u>Video Area</u> .
		Switches the screen to the next camera group. This key is only applicable to the Live View screen.
		 See <u>Display</u> for the details about Auto Scan. Hit again to quit Auto Scan. Pressing Group, Snapshot, DPTZ, PPTZ, Preset or Go to Preset key
	P PTZ	Opens the physical PTZ panel for PTZ operation. Hit this key again to close the physical PTZ panel. This key is only applicable to the Live View screen.
D PTZ Hit this key again to close Opens a dialog to capture the company of the press Save button to save quit without capture. Checks the recent events and n		Opens the digital PTZ panel for PTZ operation. Hit this key again to close the digital PTZ panel.
		Opens a dialog to capture the current screen. Press Save button to save the screenshot; or press Cancel button to quit without capture.
		Checks the recent events and notifications. This key is only applicable to the Live View screen.
	Emergency Record	Enables/disables Always record . See also Mode tabbed page for more details about the recording modes. This key is only applicable to the Live View screen.
	→A • Auto Setup	Runs auto camera setup. This key is only applicable to the Live View screen.

2.4 Rear View (8 Bay Unit)



Status LED:

No.	Description	Status Notice	Remark
12	Ethernet Activity LED	Linking: greenAccessing: green with blinkingNo linking: dark	3) LED for Ethernet port4) Blinking (200 ms On/ 200 ms Off)

External Control and I/O Ports:

No.	Description	
1	Power cord connector	
2	Cooling fan	
3	COM port (RS-232 reserved)	
4	Reset toggle	
5	Relay output*4	
6	Digital input*16	
7	3.5 mm audio out (headphone jack)	
8	3.5 mm line-in (reserved)	
9	3.5 mm mic-in (reserved)	
10	HDMI connector	
11	VGA connector	
12	RJ-45 LAN ports 1 / 2	
13	USB 2.0 connectors	
14	Connection of IR extender	
15	eSATA connector	

3 Set up the Unit

Set up the unit by installing the hard drive(s), connecting to network and power supply.

3.1 Unpack the Unit

This package contains the following items:

	1bay Package	8bay Package
The unit	V	V
Remote control, 1.5M IR extender cable	V	V
Disk screws	V (for 2.5" and 3.5" disk)	V (for 3.5" disk)
Pad and stand	[Horizontal] foot pads; [Vertical] Stand, foot pads and screws	Foot pads
Power	12V 4A 48W power adapter, power cord	Power cord
Warranty card, Quick Start Guide, CD	V	V
Rackmount kit, screws	-	V
Key	-	V

^{*}CD content: Install Wizard, Remote Live Viewer, Playback System, Backup System, Verification Tool and Offline License Tool application, user manual, and quick start guide

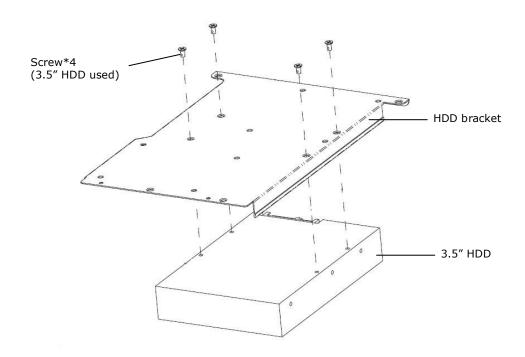


Battery spec is 1.5V, AAA, R03. Two batteries are required for a remote control.

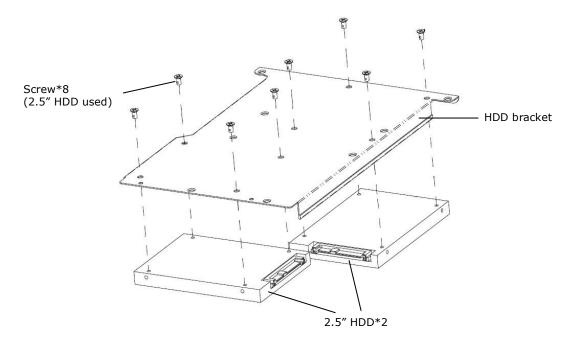
3.2Install Hard Drives

Refer to compatibility list and install HDDs. For optimal performance consideration, install disks with the same model and storage capacity. The available RAID level depends on the amount of disks installed.

3.2.1 1 bay unit: install 3.5" HDD



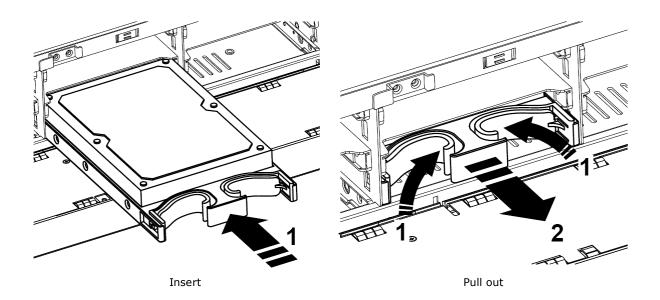
3.2.2 1 bay unit: install 2.5" HDD





When installing HDDs on HDD bracket, please mind your hands from scratching.

3.2.3 8 bay unit: install 3.5" HDD



3.3 Connect the Unit and Devices within the Network

Connect the unit, cameras, and router/switch. If you need to make the video visible over the Internet, please connect to a "router" with Internet connection, and the unit will retrieve an IP address through DHCP by default.



The unit processes built-in DHCP service, which takes the job of router to assign IP addresses, which is suitable for the pure LAN environment.

3.4 Connect the Monitor

The unit processes two display interfaces, VGA and HDMI. Connect the monitor to the unit.



The supporting display resolutions are 1920x1080, 1280x1024, 1280x720, and 1024x768. Please confirm that one of the resolutions is supported by your monitor.

3.5 Power on

For 1 bay unit, attach the power cord from the power source to the power adapter. Connect the power adapter to the back of the unit enclosure. For 8bay unit, connect the power cord directly to the back of the unit. See the rear view figure. Press the power button once connecting the power. See the front view figure.

It takes about a minute for the unit to fully power up. Once it is powered up:

- The System Status LED turns blue
- The buzzer beeps one time

To power off the unit, press and hold the power button for 2 seconds until two beeps are heard. The system will proceed to shut down once the button is released.



If the system crashes or stops responding, press and hold the power button for 10 seconds to enforce hardware power-off, which turns off the computer by cutting off the power directly. Hence, such power-off isn't recommended for a system that is working properly.

4 First Power-on

To power on the unit, press the power button on the front panel. The unit will sound a beep and powers on.

When the system starts up for the first time, it asks users to select the language to use in the system. Then the system will restart again to apply the selected language.





Language can also be changed later in **Main Menu** > **System** menu > **System Settings** submenu > **General** tabbed page

Right after the restart, the system will trigger the **Install Wizard**, which will lead through some basic settings of the operating system.

4.1 Install Wizard



The **Install Wizard** opens featuring two modes:

Mode	Description		
Express Mode	Features the quick setup of the unit including administrator password setup, online license activation, camera setup, system date/time setting and upgrade notification activation. Select this mode if you are not familiar with the network settings or not sure if your network includes a router. Before proceeding with this mode, connect all the cables and cameras.		
Advanced Mode	Features more settings than the Express Mode does by the additional DHCP server settings, network settings and RAID level setting.		



All the settings featured by **Install Wizard** are accessible from the operating system's **Main Menu**, and thus can be skipped for makeshift.

1. Setup the password of administrator. If you want to keep the default as admin, click the **Next** button directly.



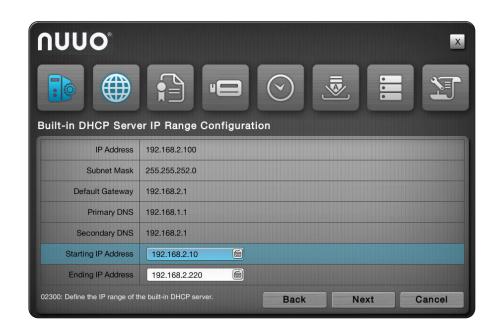
2. The unit possesses built-in DHCP service, which enables the system to dynamically assign IP addresses to the connected camera clients within the same subnet. When you have router in your network, we strongly recommend choosing **Always disable** to avoid any IP conflicts. If you are not sure if there is any router in your network, please choose **Smart enable**, which detects the network environment then decide to enable or disable the service. Click the **Next** button.



3. If you select **Smart enable** from the previous setup, there is at least one LAN has to be set as a static IP. Click the **Next** button.



4. Define the IP range for built-in DHCP server. The system will assign IP addresses based on the range you defined to devices. Click the **Next** button.



5. There are several base licenses differed by models. Activate camera license to have more channel capacity, and click the **Next** button.



6. Click the **Setup** button to search and automatically add the cameras within the same subnet. Click the **Next** button.





7. Set up the time zone, date, and time, and adjust daylight saving changes if needed. Once daylight saving function is enabled, the time change will activate automatically every year based on the recurrence you set. Click the **Next** button.



8. Check "**Enable Upgrade Notification**" box if you want to receive notification when there is a newer FW version. Click the **Next** button. If you are using remote control to set up, you can press + button to quickly flip through the agreement.



9. Follow the following instruction and select the RAID type you want to create. If you have created a volume, you will see the information of this volume on the table as the picture below. Click the **Next** button.



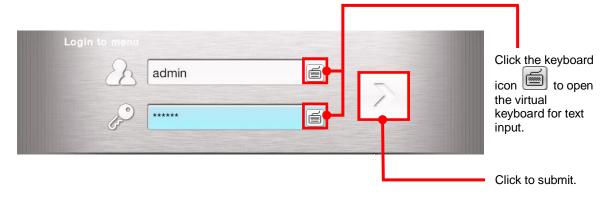


The available RAID level depends on the amount of disks installed.

10. Review your settings. If the settings are correct, click the **Finish** button to exit the settings procedure and activate the system.



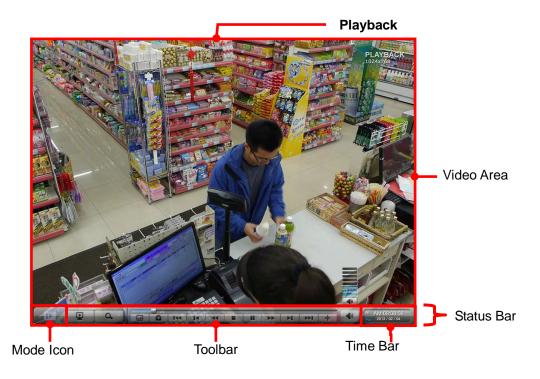
Once the preliminary setup is through, the system auto-restarts. Before the operating system opens onscreen, users are prompted to enter a username and password to log in the operating system. The username and password are both "admin" by default if you haven't provided an alternate password in the **Install Wizard**. (Username isn't changeable with **Install Wizard**.)



User Interface

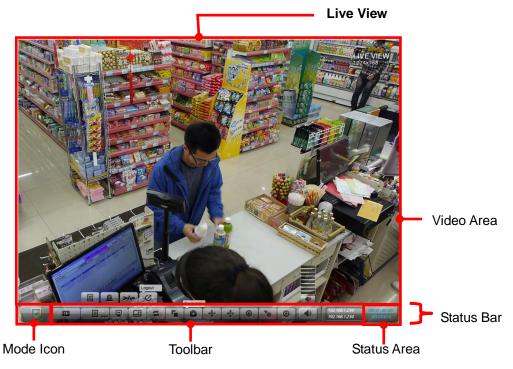
The operating system presents its user interface in two major screens to deliver the service, one is the **Live View** screen; the other is **Playback** screen. The **Live View** screen shows the instant video(s) while the **Playback** screens plays the recorded videos. Both screens come with a horizontal bar baring a handful of clickable buttons to launch actions from the system and allow users to exert the system's functions. The following of this chapter will guide you through these two screens.





5.1 Live View

When the operating system starts and users log in, it is the **Live View** that opens onscreen. Exactly as its name communicates, the **Live View** is the screen where the instant videos are displayed. Most of the **Live View** screen is occupied by a predominant video area, with a horizontal and rectangular **Status Bar** spreading along the bottom of the screen. The following of this section will guide you through the **Live View**'s **Status Bar**.



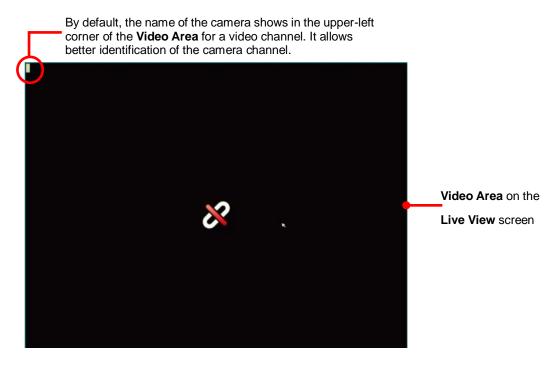
5.1.1 Video Area

If a camera is correctly set up and run, the **Live View**'s **Video Area** auto-shows the subject scene that the camera takes; otherwise it shows a black screen with an icon in the center.

The screenshot below shows the **Live View**'s **Video Area** with the cameras correctly set up and run.



The screenshot below, however, shows an abnormal **Video Area** of the **Live View** with a black screen having nothing but a "disconnection" icon \aleph in the center.



Icon	Name	Description	
\$3	Disconnection	Disconnected camera	
S	Connecting	Connecting camera	
MxPEG	No MxPEG	Video being played or recorded with MxPEG codec is currently supported on remote browser/application rather than on the local display.	
Out of resolution: Please set the cameras of which resolution are over 1920x1200		Video being played or recorded with high resolution is with limited support on local display, which is described as below. In firmware version 1.2 or above H.264: no resolution limitation on single channel, the total capacity is around: - 8 channels: 5M / others: 2M - 6 channels: 8M / others: 2M *The actual performance depends on the type of cameras. MPEG4: Up to 2M (1920x1080) per channel MJPEG: Up to 4M (2560x1600) per channel but with limited fps support Before firmware version 1.2 H.264: Up to 4M (2560x1600) per channel MPEG4: Up to 4M (2560x1600) per channel MJPEG: Up to 4M (2560x1600) per channel MJPEG: Up to 4M (2560x1600) per channel but with limited fps support	

To configure how to present the **Video Area**, see <u>OSD</u>.

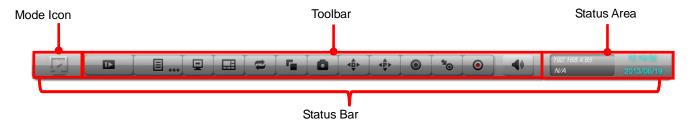


When using mouse, double-click on the **Video Area** of a video channel to maximize it to full screen. Double-click it again to resize it.

When using the **IR Remote Control**, hit the Enter key to maximize the **Video Area** of a video channel to full screen. And hit the Enter key again to resize it. See also <u>IR Remote Control</u>.

5.1.2 Status Bar

The **Live View**'s **Status Bar** is presented along the bottom of the screen. It comprises of three facilities, the **Toolbar**, **Status Area** and **Mode Icon**.



5.1.2.1 Toolbar

Settling between the **Mode Icon** and the **Status Area**, the **Toolbar** on **Live View** screen bears a handful of onscreen buttons. These buttons together enables configuring the system.



Button	Name	Descripti	on
	Playback		to Playback screen and opens the Search page thes for recorded videos by the assigned date &
		Opens a r	nini toolbar that covers the following buttons:
	Menu List	Button	Description
			Opens the Main Menu of the operating system.
■		<u>•</u>	Opens the I/O Panel , which lists the available I/O pins of I/O devices.
		~A~	Triggers Auto Camera Setup , which auto-searches and adds cameras to the system.
		O	Logs out of the system.
	Instant Playback	starting fr	to Playback screen and replays an instant videos om some time from now. See <u>Playback</u> to know how re where to start replaying an instant video.
⊞	Layout	Switches channels.	the screen between various layouts of camera
a	Auto Scan	the displa	Auto Scan , which enables rotating the channels on y screen. Display for more details about Auto Scan.
r _a	Group	Manually	switches the channels on the display screen.

۵	Snapshot	Opens a dialog to capture the screen of the currently selected channel or all channels on the screen. Click OK to save the snapshot to the USB flash drive that mounts the system.	
- Ф	Digital PTZ	Opens the digital pan/tilt/zoom panel to adjust camera view.	
₹ P	Physical PTZ	Opens the physical pan/tilt/zoom control panel to adjust camera view. Available only when the camera supports PTZ.	
	Set Preset Point	Sets a point of view of a camera.	
*0	Go to Preset Point	Jumps to a preset point or starts/stops patrol.	
•	Emergency Record	 Enables/disables Always record. "Always record" means continuous recording, whatever the time period or event is. See also Mode tabbed page for more details about the recording modes. See also Camera Status for more details about the recording status. 	
4 »	Audio	Opens a dialog to adjust audio volume or mute.	



Some functions of the **Live View**'s **Toolbar** are also accessible by the **IR Remote Control** that comes with the unit. See <u>IR Remote Control</u>.

5.1.2.2 Status Area

On the **Live View** screen, the right end of the **Status Bar** is an area that shows the system date, time, IP address and so on.



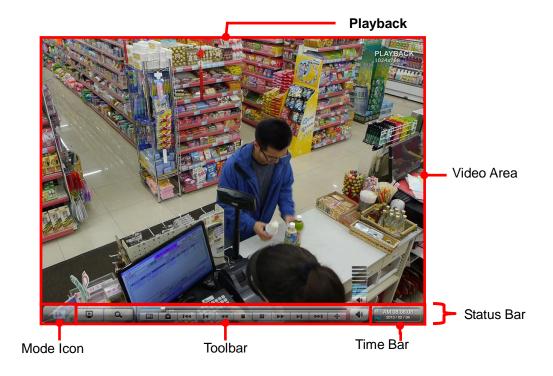
To configure the information delivered by the **Status Area**, see <u>Status Bar.</u>

5.1.2.3 Mode Icon

In the left end of the **Status Bar** is a **Mode Icon**. It delivers that the operating system is currently being used in **Live View** mode; otherwise an icon will show here to mean the operating system is working in **Playback** mode. In **Live View** mode, the **Mode Icon** doubles as a notification icon to notice users of any system event. When the icon turns red, there is one or more new events coming up and yet to be checked. Click such icon to open a dialog to view the details of a most recent event.

5.2 Playback

The **Playback** is the screen to play the recorded videos. Same as the **Live View** screen, the **Playback** screen is occupied by a predominant video area as well, with a horizontal and rectangular **Status Bar** spreading along the bottom of the screen. The following of this section will guide you through the **Playback**'s **Status Bar** covering **Toolbar**, **Time Bar**, and **Mode Icon**.

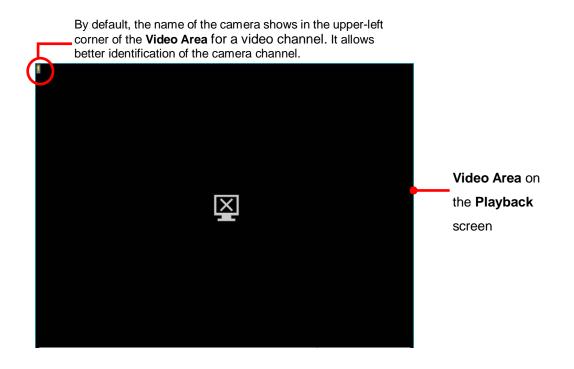


5.2.1 Video Area

The screenshot below shows the **Playback**'s **Video Area** when recorded videos are being played.

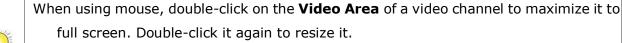


When selecting a period of time without any video recorded on the **Playback**'s **Video Area**, a black screen is showed with nothing but a "no video" icon in the center.



Icon	Name	Description
×	No video	No video is being recorded at the moment.
MxPEG	No MxPEG	Video being played or recorded with MxPEG codec is currently supported on remote browser/application rather than on the local display.
Out of resolution: Please set the cameras of which resolution are over 1920x1200		Video being played or recorded with high resolution is with limited support on local display, which is described as below. In firmware version 1.2 or above H.264: no resolution limitation on single channel, the total capacity is around: - 8 channels: 5M / others: 2M - 6 channels: 8M / others: 2M *The actual performance depends on the type of cameras. MPEG4: Up to 2M (1920x1080) per channel MJPEG: Up to 4M (2560x1600) per channel but with limited fps support Before firmware version 1.2 H.264: Up to 4M (2560x1600) per channel MPEG4: Up to 2M (1920x1080) per channel MJPEG: Up to 4M (2560x1600) per channel MJPEG: Up to 4M (2560x1600) per channel but with limited fps support

To configure how to present the **Video Area**, see $\underline{\mathsf{OSD}}$.

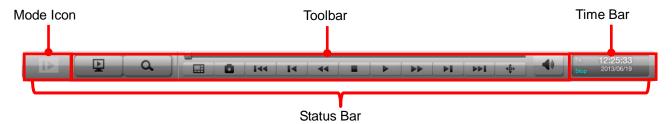




When using the **IR Remote Control**, hit the Enter key to maximize the **Video Area** of a video channel to full screen. And hit the Enter key again to resize it. See also <u>IR Remote Control</u>.

5.2.2 Status Bar

The **Playback**'s **Status Bar** is presented along the bottom of the screen. It comprises of three facilities, the **Toolbar**, **Time Bar** and **Mode Icon**.



5.2.2.1 Toolbar

The **Toolbar** on **Playback** screen bears a handful of onscreen buttons. Use these buttons to control the playback of a recorded video.



Button	Name	Description
	Live View	Switches to Live View screen.
٩	Search	Opens the Search page that searches for a recorded video by the assigned date & time
	Layout	Switches the screen between various layouts of camera channels.
۵	Snapshot	Opens a dialog to capture the screen of the currently selected channel or all camera channels on the entire screen. Click OK to save the snapshot to the USB flash drive that mounts the system.
I	Play / Pause	Starts or temporarily halts the playing.
	Stop	 Stops playing. The playback stops by showing the frame where the video starts. Whether the video is being fast-forwarded or reverse-played at the moment, press Stop will restore the playback speed to x1.
14	Step Backward	Hit this key once to bring the playback to the previous key frame .
▶I	Step Forward	Hit this key once to jump the playback to the next frame .
144	Previous Interval	Hit this key once to bring the playback to the previous interval. See <u>Playback</u> to know how to set Playback Interval .
>>1	Next Interval	Hit this key once to jump the playback to the next interval . See <u>Playback</u> to know how to set Playback Interval .

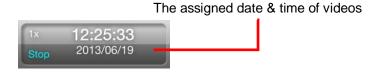
44	Rewind	Hit once to rewind the videos with x-1 speed. Hit twice to rewind with x-2 speed. Taper the rewind speed by increasing your keystrokes. When the rewind speed is tapered to x-16, it auto-restores to $x-1$ speed.
••	Fast Forward	Hit once to fast-forward the playback with $x2$ speed. Hit twice to fast-forward the playback to $x4$ speed. Increment the fast-forwarding speed by increasing your keystrokes. When the fast-forwarding speed is incremented to $x16$, it auto-restores to $x1$ speed.
₫	Digital PTZ	Opens the digital pan/tilt/zoom panel to adjust camera view.
4 »	Audio	Opens a dialog to adjust audio volume or mute.



Some functions of the **Playback**'s **Toolbar** are accessible by using the **IR Remote Control** that comes with the unit. See IR Remote Control.

5.2.2.2 Time Bar

On the **Playback** screen, the right end of the **Status Bar** is an area that shows the assigned date and time of videos.



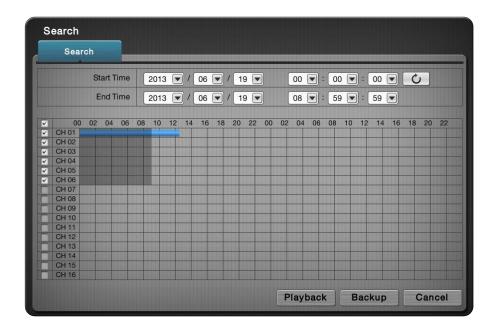
To configure the **Status Area**, see <u>Status Bar</u>.

5.2.2.3 Mode Icon

In the left end of the **Status Bar** is a **Mode Icon**. It delivers that the operating system is currently being used in **Playback** mode; otherwise an icon will show here to mean the operating system is working in **Live View** mode.

5.2.2.4 Search To Playback/Backup

To retrieve videos to playback or backup, click on the icon to open a time table indicating record video footages. By selecting the start time and click on the icon, the videos available in the following 48 hours from the start time will be shown as the blue bar. Designate the range to do further.





USB flash drive and portable hard disk device are both supported for video backup. If you encounter problems when trying to backup on portable hard disk device, please format the device with FAT32, NTFS is not supported currently.

6 Settings

The operating system features the **Main Menu** to set up camera, manage recording and event, to configure networking, to power on/off the unit and so on. This chapter will guide you to each submenu and each setting.

To access the settings:

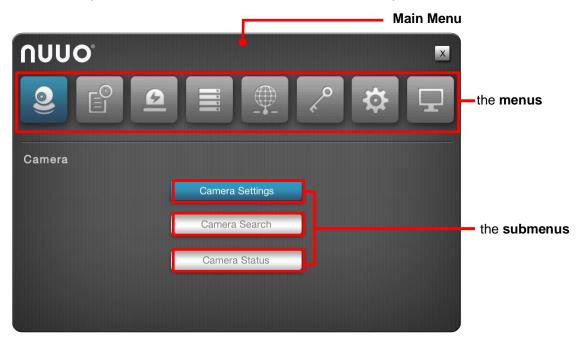
Open Live View screen. (See Live View and Playback.)

The **Live View** screen opens.

Click the menu list button from the **Status Bar**. Menu list opens.

Click **Main Menu** button **I**.

The Main Menu opens and shows the Camera menu by default.



The Main Menu features eight menus:

Menu	Button Summary		
Camera	Search for cameras and adds cameras within the same subnet. • See Camera for the settings		
Recording & Event		Configures video recording schedule and sets the events to alarm for. See Recording & Event for the settings.	
Device	Manages camera input/output. See Device for the settings.		
Storage		Manages the system's storage and data backup. See Storage for the settings.	

Network		Configures the systems' networking. See Network for the settings.
Management		Manages the list of the users permitted to access the system, activate license, save/load configuration and check logs See Management for the settings.
System	*	Views system information, configures system settings, manages system upgrade, and run Install Wizard See <u>System</u> for the settings.
Display		Configures the system's display. See Display for the settings.

6.1 Camera

The **Camera** menu helps users search for cameras and adds cameras within the same subnet.

To access the **Camera** menu:

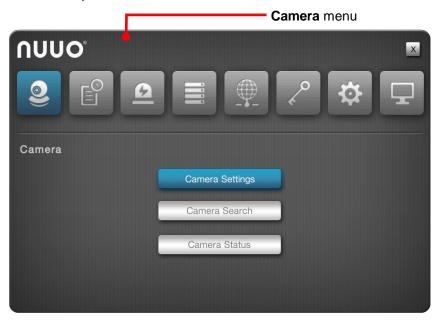
Open the Main Menu as described in Settings

The **Main Menu** opens.

Click the **Camera** button



The Camera menu opens.



The **Camera** menu features the submenus **Camera Settings**, **Camera Search** and **Camera Status**, which are explicated in the following of this section.

6.1.1 Camera Settings

This submenu enables user to manually add cameras in the same subnet.

To access the **Camera Settings** submenu:

Open Camera menu as described in Camera.

Camera menu opens. Camera menu



Click Camera Settings button.

Camera Settings submenu opens and shows the Settings tabbed page.



Camera Settings features three tabbed page: **Settings**, **Parameters** and **2nd Stream**, which are detailed in the following of this section.

6.1.1.1 Settings tabbed page

The **Settings** tabbed page enables users to manually add camera(s).

To access the **Settings** tabbed page:

On the Live View screen, click menu list button -> Main Menu button

> Camera button > Camera Settings button> Settings tab.

The **Settings** tabbed page then opens



On the **Settings** tabbed page, the featured settings are:

Setting	Description	Default
01 02 03 04	 Selects the camera channel to configure In default state, 1bay unit is embedded with 4 channels. Upgrade the operating system with a license serial number to have more channels for viewing and recording. A 1bay unit can have up to 8 channels. 	01
Camera Type	Camera type is set to IP camera and isn't subject to change as the operating system currently supports IP cameras only.	IP
Camera Name	Sets the camera name. Click the keyboard icon at the right of the field to open the virtual keyboard for name input.	
IP Address	Sets the camera's IP address. Click the keyboard icon at the right of the field to open the virtual keyboard for text input.	
Port	Sets the port number. Click the keyboard icon at the right of the field	80

	to open the virtual keyboard for text input.	
Administrator	Set the name for the administrator, who is a user privileged to fully manage the camera.	
Administrator	Click the keyboard icon at the right of the field to open the virtual keyboard for text input.	
Password	Sets the password to login as the administrator of the camera. Click the keyboard icon at the right of the field to open the virtual keyboard for text input.	1
Protocol	 Sets the protocol for the camera. This setting is only available after Model setting is done. Options available are TCP, UDP and HTTP. However the option availability depends on camera's brand and model. 	
Model	Auto-detects camera brands and models, or lets users manually select camera model/brand from the in-built drop-down lists.	
Channel	Sets the number of analog cameras supported by one video server or sets the number of IP cameras possessing multiple lens/channels. This setting is only available after the camera's brand and model name is provided in Model setting.	-

Click the **Save** button to apply the change(s).

To remove the camera settings, click the **Clear** button and then **Save** button to apply.

After changes made, click the **Exit** button to quit the tabbed page.

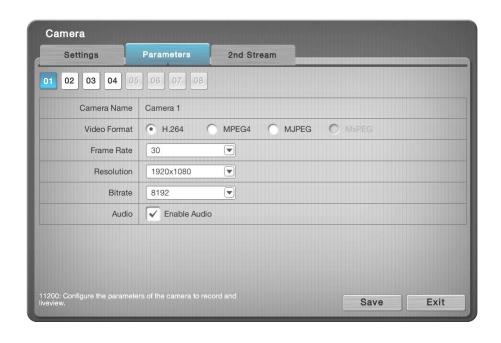
6.1.1.2 Parameter tabbed page

The **Parameter** tabbed page configures how the camera records and how live videos are played on **Live View** screen.

To access the **Parameter** tabbed page:

On the Live View screen, click menu list button > Main Menu button > Camera button > Camera button > Camera Settings button > Parameters tab.

The **Parameters** tabbed page will open.



Setting	Description	Default
01 02 03 04	 Selects a camera channel to configure. In default state, 1bay unit is embedded with 4 channels Upgrade the operating system with a license serial number to have more channels for viewing and recording. A 1bay unit can have up to 8 channels. 	01
Camera Name	Delivers the camera name.	
Video Format	 Sets the formats that the camera supports. Options available are H.264, MPEG4, MJPEG and MxPEG. However the option availability depends on camera's brand and model. Currently MxPEG decoding isn't supported on local display. The MxPEG-decoded videos can only be viewed via web or remote browser. 	1
Frame Rate	Sets the frame rate of the camera.	
Resolution	Sets the video resolution of the camera.	
Quality/Bit Rate	Sets the video image quality of the camera.	
Audio	Enables/disables viewing and recording videos with audio. Audio playing on local side isn't supported in v1.0.	

Click the **Save** button to apply the change(s)

Click the **Exit** button to quit the tabbed page.

6.1.1.3 2nd Stream tabbed page

Set up a stream profile for mobile clients to stream videos with lower fps. Without a stream setting, users can neither watch live video on mobile client nor select lower fps stream on the **Live View** screen. The stream setting can also fix the resolution and frame rate for a camera brand/series.

The **2nd Stream** tabbed page enables the mobile client to stream live video with lower bit rate under limited bandwidth.

To access the **2nd Stream** tabbed page:

On the Live View screen, click menu list button -> Main Menu button

> Camera button > Camera Settings button > 2nd Stream tab.

The 2nd Stream tabbed page will open.



The featured settings are:

Setting	Description	Default
01 02 03 04	 Selects a camera channel to configure. In default state, 1bay unit is embedded with 4 channels Upgrade the operating system with a license serial number to have more channels for viewing and recording. A 1bay unit can have up to 8 channels. 	01
Stream Profile	Enables remote/mobile client to access camera with small bit-streams.	Selected (Enabled)
Low Profile	Delivers the details of the low stream profile, which is under 300 kbps and defaulted for the mobile client's single-view.	
Minimum Profile	Delivers the details of the minimum stream profile, which is under 100 kbps and defaulted for the mobile client's multi-view.	

Click the **Save** button to apply the change(s). Click the **Exit** button to quit the tabbed page.

6.1.2 Camera Search

Camera Search enables auto-searching and adding cameras in the same subnet. The search relies on UPnP. Before using this function, make sure your camera supports UPnP. Refer to the camera support list at www.nuuo.com.

To access the **Camera Search** submenu:

Open Camera menu as described in Camera.

The **Camera** menu **opens**.



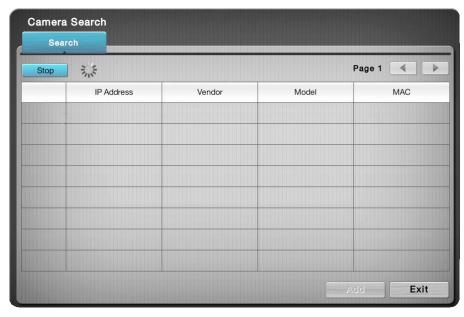
Click Camera Search button.

The **Camera Search** submenu will open.

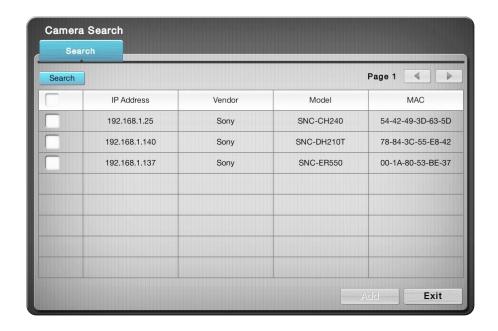


Click the **Search** button.

The system then triggers the search for the camera(s) in the same subnet.



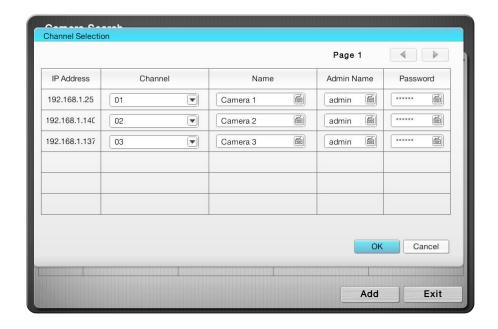
Once the search is through, the system will list all the available cameras onscreen.



Select the cameras you want to add to the system. Click the Add button to add them.



A **Channel Selection** dialog opens and shows each of the added camera's IP address and default channel number, default name, default admin name and default password.



Assign an alternate channel number, name, admin name or password to replace the default(s).

Click the **OK** button to submit the change.

Click the **Exit** button to quit the tabbed page.

6.1.3 Camera Status

Use **Camera Status** to monitor camera statuses including connection and disconnection. It also helps users to have an overview of the camera status and total bit rate.

To access the **Camera Status** submenu:

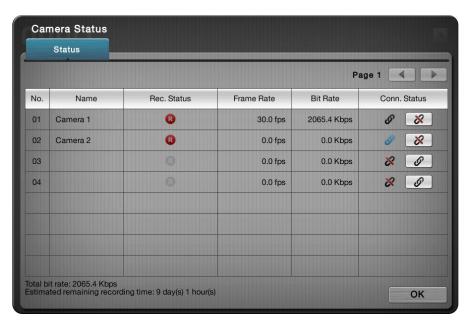
Open Camera menu as described in Camera.

The **Camera** menu opens.



Click Camera Status button.

The **Camera Status** submenu opens.



Camera Status delivers the info of each added camera including the following:

Info Item	Description	Status Info/Icon
No.	Delivers the channel of the camera.	
Name	Delivers the name of the camera.	
Recording Status	Delivers the recording mode and recording status.	R No recording R Always recording – recording Always recording – stopped Schedule recording – recording Schedule recoding – stopped Emergency recording – recording Emergency recording – stopped
Frame Rate	Delivers the frame rate of the camera.	
Bit Rate	Delivers the transmission bit rate of the camera.	
Connection. Status	Delivers the camera's connection status.	Disconnected. Connected Connecting
	Connects or disconnects a camera.	Hit to connect Hit to disconnect

Click the \mathbf{OK} button to quit the tabbed page.

6.2 Recording & Event

Exactly as the name suggests, the menu **Recording & Event** helps users configure video recording and sets the events to alarm for.

To access the **Recording & Event** menu:

Open the **Main Menu** as described in <u>Settings</u>
The **Main Menu** opens.

Click **Recording & Event** button

The **Recording & Event** menu opens.



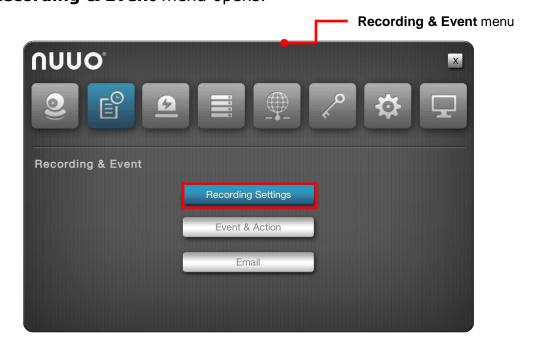
The **Recording & Event** menu features the submenus **Recording Settings**, **Event & Action** and **Email**, which are explicated in the following of this section.

6.2.1 Recording Settings

The **Recording Settings** submenu configures how and when to record videos and which events to trigger recording for.

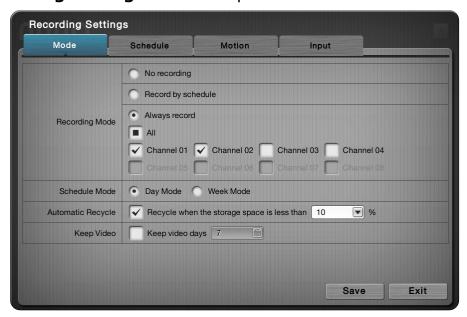
To access the **Recording Settings** submenu:

Open **Recording & Event** menu as described in <u>Event & Action</u>. The **Recording & Event** menu opens.



Click **Recording Settings** button.

The **Recording Settings** submenu opens and shows the **Mode** tabbed page.



The **Recording Settings** submenu features four tabbed page: **Mode**, **Schedule**, **Motion** and **Input**, which are detailed in the following of this section.

6.2.1.1 Mode tabbed page

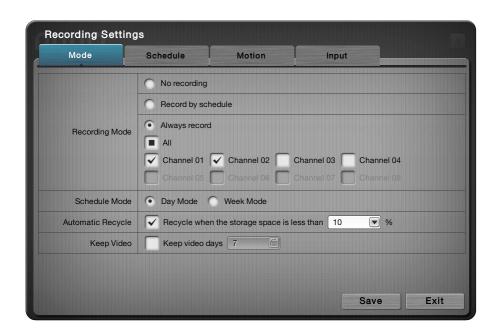
The **Mode** tabbed page enables/disables recording and sets how to record videos.

To access the **Mode** tabbed page:

On the Live View screen, click menu list button -> Main Menu button

> Recording & Event button > Recording Settings button > Mode tab.

The **Mode** tabbed page then opens



On the **Mode** tabbed page, the featured settings are:

Group Box	Setting	Description		Default
	No Recording	Disables video recording		If any storage is present, the default
	Record by schedule	Enables recording and records by schedule. See Schedule tabbed page to know how to record videos by schedule.		
Recording	Always record	Enables recording and records always.		is Always record;
Mode		All	Enables all camera channels to record always.	otherwise No Recording is the default.
		Channel #	Enables a camera channel to record always. A 1bay unit can have up	

		to 8 channels.	
Schedule	Day Mode	Daily repeats the recording schedule. For further schedule settings, see Schedule tabbed page.	Selected (Enabled)
Mode	Week Mode	Weekly repeats the recording schedule. For further schedule settings, see Schedule tabbed page.	Deselected (Disabled)
Automatic Recycle	Enable	Enables automatic recycle when the storage space is less than a certain percentage.	Selected (Enabled) 10%
Keep Video	Keep video days	Set how long to keep the recorded video clips for. (Max: 365 days)	Deselected (Disabled)



The actual days of video kept depends on the available disk space.

Click the **Save** button to apply the change(s).

Click the **Exit** button to quit the tabbed page.

6.2.1.2 Schedule tabbed page

The **Schedule** tabbed page sets the schedule to record videos.

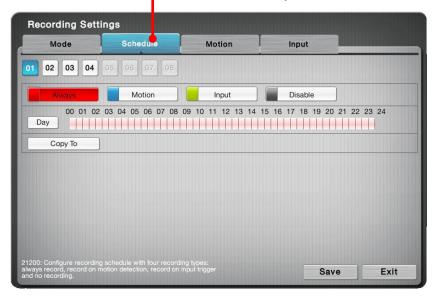
To access the **Schedule** tabbed page:

On the Live View screen, click menu list button -> Main Menu button

> Recording & Event button > Recording Settings button > Schedule tab.

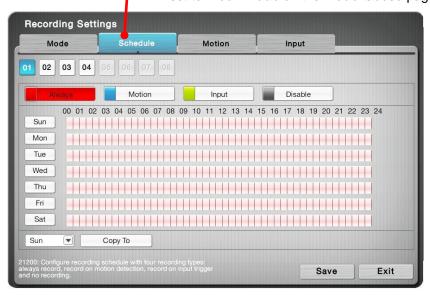
The **Schedule** tabbed page then opens in context with the **Schedule Mode** setting on the **Mode** tabbed page. (See also <u>Mode tabbed page</u>.)

The **Schedule** tabbed page with the **Schedule**Mode set to **Day Mode** on the **Mode** tabbed page.



OR

The **Schedule** tabbed page with the **Schedule Mode** set to **Week Mode** on the **Mode** tabbed page.



On the **Schedule** tabbed page, the featured settings are:

Setting	Description	Default
01 02 03 04	Selects a camera channel to configure.	01
Always Always	This is a marker button of the Always recording type. Click this button to be able to mark a time slot as "Always record".	
Motion Motion	This is a marker button of the Motion recording type. Click this button to be able to mark a time slot to record video upon the detection of video motion. This setting requires related video motion detection settings on the Motion tabbed page. See Motion	

	 tabbed page . Before setting video motion events, make sure the camera's video motion detection is enabled on camera web. 	
Input Input	This is a marker button of the Input recording type. Click this button to be able to mark a time slot to record video upon digital input. This setting requires related digital input detection setting on Input tabbed page first. See <u>Input tabbed page</u> .	
Disable Disable	This is a marker button of the Disable recording type. Click this button to disable a time slot from video recording.	
Sun 🔻	In the week mode, selects a week day from which the schedule is copied to other week day(s) or video channels.	
Сору То	In the day mode, applies the current day schedule to other channel(s). In the week mode, applies the current week schedule to other week day(s) or applies all week schedule to other channels.	-



By default, the camera is set to "always record" from 00:00 to 24:00.

Click the **Save** button to apply the change(s).

Click the **Exit** button to quit the tabbed page.

6.2.1.3 Motion tabbed page

The **Motion** tabbed page helps users set the pre- and post-recording time upon the camera's detection of video motion.

To access the **Motion** tabbed page:

On the Live View screen, click menu list button -> Main Menu button

> Recording & Event button > Recording Settings button > Motion tab.

The **Motion** tabbed page then opens



On the **Motion** tabbed page, the featured settings are:

Setting	Description	Default
01 02 03 04	Selects a camera channel to configure.	01
Pre-Record	Sets the time to start recording right before the event of video motion occurred.	15 sec.
Post-Record	Sets the time to keep recording after the video motion stops.	15 sec.
Camera	Defines which camera's motion detection to associate with this channel of camera to start recording.	

Click the **Save** button to apply the change(s).

Click the **Exit** button to quit the tabbed page.

6.2.1.4 Input tabbed page

The **Input** tabbed page helps users set the pre- and post-recording time upon the triggering of digital input.

To access the **Input** tabbed page:

On the Live View screen, click menu list button -> Main Menu button

The **Input** tabbed page then opens



On the **Input** tabbed page, the featured settings are:

Setting	Description	Default
01 02 03 04	Selects a camera channel to configure.	(Channel 01)
Pre-Record	Sets the time to start recording right before the event of digital input occurred.	15 sec.
Post-Record	Sets the time to keep recording after the digital input stops	15 sec.
Input	Defines which input triggering to associate with this channel of camera to start recording.	

Click the **Save** button to apply the change(s).

Click the **Exit** button to quit the tabbed page.

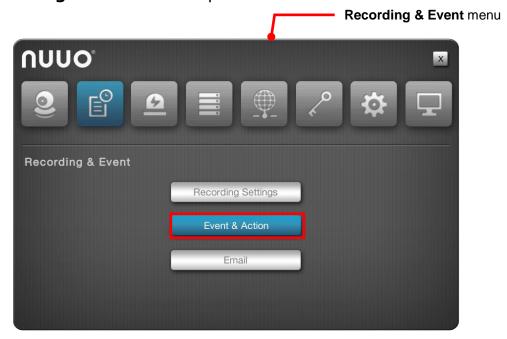
6.2.2 Event & Action

The **Event & Action** submenu enables/disables the event(s) that will lead action(s) from the server (system).

To access the **Event & Action** submenu:

Open **Recording & Event** menu as described in **Event & Action**.

The **Recording & Event** menu opens.



Click **Event & Action** button.

The **Event & Action** submenu opens and shows the **Camera** tabbed page.



Event & Action submenu features three tabbed pages: **Camera, Camera I/O** and **System**, which are detailed in the following of this section.

6.2.2.1 Camera

The **Camera** tabbed page enables/disables the event(s) & action(s) for the camera conditions such as video motion detection and disconnection from the server.

To access the **Camera** tabbed page:

On the **Live View** screen, click menu list button | > Main Menu button |

> Recording & Event button | > Event & Action button > Camera tab.

The **Camera** tabbed page then opens



On the **Camera** tabbed page, the featured settings are:

and the property of the proper		
Setting	Description	Default
01 02 03 04	Selects a camera channel to configure.	01
Motion from camera	 Enables/disables the system's action(s) when video motion is detected. To have the setting effective, make sure the camera's video motion detection is enabled on camera web. 	Deselected (Disabled)
Connection lost	Enables/disables the system's action(s) when it detects disconnection from the camera.	Deselected (Disabled)
Schedule button	Defines a time period to keep the event & action	

		Once an event is enabled, the event (& action) is active from 00:00 through 23:59 by default.	
	Output	 When an event occurs, the system will send an output signal to other connected devices. Once selected, a Detail dialog opens for users to set which output pin to send the output signal through. 	Deselected (Disabled)
Action	Email	 When an event occurs, the system will send Email notifications. Make sure to add an Email address first. To set up the Email(s) to receive notifications, see Email. Once selected, its Detail dialog opens for Email selection. 	Deselected (Disabled)
button	push notification	When an event occurs, the system will send instant message to the registered mobile clients as a notification. Mobile users can check the recording videos on mobile client to watch what just happened. > See Push Notification for details. > Once selected, its Detail dialog opens for user selection.	Deselected (Disabled)
	₽ CMS	When an event occurs, the system will send out a signal to CMS. CMS will highlight this event.	Deselected (Disabled)
	E-map popup (remote)	When an event occurs, the system will pop up E-map with an event indicator to show users the location of the scene clearly.	Deselected (Disabled)
	Output	Opens a dialog for output pin selection. See Device for detailed device I/O pin setting.	
Details button	Email	Opens a dialog for Email selection. See Email to set up the email(s) to receive notifications.	
	push notification	 Opens a dialog for interval settings and user selection. See <u>Push Notification</u> for details. See <u>User Management</u> to set up the user(s) to receive notifications. 	



The availability of event options depends on the camera's feature.

Click the **Save** button to apply the change(s).

Click the **Exit** button to quit the tabbed page.

6.2.2.2 Camera I/O

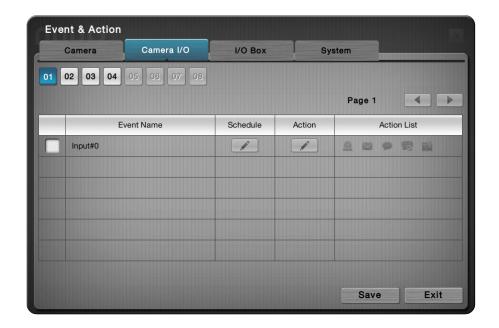
The **Camera I/O** tabbed page enables/disables the event(s) & action(s) for the digital inputs/outputs detected through one or more of the camera's input pins.

To access the **Camera I/O** tabbed page:

On the Live View screen, click menu list button -> Main Menu button

I/O tab.

The **Camera I/O** tabbed page then opens



On the **Camera I/O** tabbed page, the featured settings are:

Setting		Description	Default
01 02 03	04	Selects a camera channel to configure.	01
Input#0 Input#1		Enables/disables the system's action(s) when an external input is detected through the camera's input pin(s).	Deselected (Disabled)
Schedule button		Defines a time period to keep the event & action active. Once an event is enabled, the event (& action) is active from 00:00 through 23:59 by default.	The event (& action) is active from 00:00 through 23:59.
Action	Output	 When an event occurs, the system will send an output signal to other connected devices. Once selected, a Detail dialog opens for users to set which output pin to send the output signal through. 	Deselected (Disabled)
	Email	 When an event occurs, the system will send Email notifications. Make sure to add an Email address first. To set up the Email(s) to receive notifications, see Email. Once selected, its Detail dialog opens for Email selection. 	Deselected (Disabled)
	push notification	When an event occurs, the system will send instant message to the registered mobile clients as a notification. Mobile users can check the recording videos on mobile client to watch what just happened. • See Push Notification for details.	Deselected (Disabled)

		Once selected, its Detail dialog opens for user selection.	
	CMS	When an event occurs, the system will send out a signal to CMS. CMS will highlight this event.	Deselected (Disabled)
	E-map popup (remote)	When an event occurs, the system will pop up E-map with an event indicator to show users the location of the scene clearly.	Deselected (Disabled)
Details button	Output	Opens a dialog for output pin selection. See Device for detailed device I/O pin setting.	
	Email	Opens a dialog for Email selection. See Email to set up the email(s) to receive notifications.	
	push notification	Opens a dialog for user selection. See Push Notification for details. See User Management to set up the user(s) to receive notifications.	



The availability of input pins depends on the camera's feature.

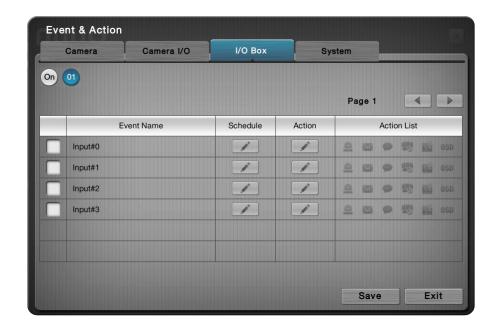
6.2.2.3 I/O Box

The **I/O Box** tabbed page enables/disables the event(s) & action(s) for the digital inputs/outputs detected through one or more of the <u>remote I/O box</u>'s input pins and <u>on-box I/O</u>'s input pins. On-box I/O is supported by 8 bay unit only.

To access the **I/O Box** tabbed page:

On the **Live View** screen, click menu list button > **Main Menu** button > **Recording & Event** button > **Event & Action** button > **I/O Box** tab.

The **I/O Box** tabbed page then opens



On the **I/O Box** tabbed page, the featured settings are:

Setting		Description	Default
On 01)	Selects the on-box I/O or an I/O box to configure.	On : 8bay
Input#0 Input#1		Enables/disables the system's action(s) when an external input is detected through the I/O box's input pin(s).	Deselected (Disabled)
Schedule	button	Defines a time period to keep the event & action active. Once an event is enabled, the event (& action) is active from 00:00 through 23:59 by default.	The event (& action) is active from 00:00 through 23:59.
Action	Output	 When an event occurs, the system will send an output signal to other connected devices. Once selected, a Detail dialog opens for users to set which output pin to send the output signal through. 	Deselected (Disabled)
	Email	 When an event occurs, the system will send Email notifications. Make sure to add an Email address first. To set up the Email(s) to receive notifications, see Email. Once selected, its Detail dialog opens for Email selection. 	Deselected (Disabled)
	push notification	When an event occurs, the system will send instant message to the registered mobile clients as a notification. Mobile users can check the recording videos on mobile client to watch what just happened. > See Push Notification for details. > Once selected, its Detail dialog opens for user selection.	Deselected (Disabled)
	[₽] CMS	When an event occurs, the system will send out a signal to CMS. CMS will highlight this event.	Deselected (Disabled)
	E-map popup	When an event occurs, the system will pop up E-map with an event indicator to show users the location of the scene clearly.	Deselected (Disabled)

	(remote)		
	OsD On screen display	When an event occurs, the system will show an alert message on selected camera(s) of screen.	Deselected (Disabled)
Details button	Output	Opens a dialog for output pin selection. See Device for detailed device I/O pin setting.	
	Email	Opens a dialog for Email selection. See Email to set up the email(s) to receive notifications.	
	push notification	Opens a dialog for user selection. See Push Notification for details. See User Management to set up the user(s) to receive notifications.	



The availability of input pins of remote I/O box depends on models.

6.2.2.4 System

The **System** tabbed page enables/disables the event(s) & action(s) for some system abnormalities.

To access the **System** tabbed page:

On the Live View screen, click menu list button -> Main Menu button

> Recording & Event button > Event & Action button > System tab.

The **System** tabbed page then opens



On the **System** tabbed page, the featured settings are:

Setting		Description	Default
Abnormal o	disk status	Enables/disables the system's action(s) when there is no enough disk space for recording or when disk accessing goes wrong.	Deselected (Disabled)
Daily syste	m report	Enables/disables the system sending notification(s) daily to one or more Email(s) about the system's HDD usage.	Deselected (Disabled)
Unable to a	access FTP	Enables/disables the system sending notification(s) to one or more Emails when the system loses the connection with the FTP server for auto-backup.	Deselected (Disabled)
Backup un	finished	 Enables/disables the system sending notification(s) to one or more Emails when the system cannot complete the process of auto-backup. The Email(s) sent will list the name(s) of the file(s) in question after the system finishes the backup of the very last file scheduled. 	Deselected (Disabled)
Power-on r	notification	Enables/disables recording the time when the system is powered on after the power resumes from an abnormal shutdown.	Deselected (Disabled)
System over	erheating	Enables/disables sending notification(s) to one or more Email(s) once the system gets overheated and auto powers off.	Deselected (Disabled)
Schedule b	outton	For every system event, it isn't available to set a time period to keep the event active. A system event (& action) stays active from 00:00 through 23:59 once it is enabled,	The event (& action) is active from 00:00 through 23:59.
	Output	 When an event occurs, the system will send an output signal to other connected devices. Once selected, a Detail dialog opens for users to set which output pin to send the output signal through. 	Deselected (Disabled)
	Email	 When an event occurs, the system will send Email notifications. Make sure to add an Email address first. To set up the Email(s) to receive notifications, see Email. Once selected, its Detail dialog opens for Email selection. 	Deselected (Disabled)
Action	push notification	When an event occurs, the system will send instant message to the registered mobile clients as a notification. Mobile users can check the recording videos on mobile client to watch what just happened. > See Push Notification for details. > Once selected, its Detail dialog opens for user selection.	Deselected (Disabled)
	[₽] CMS	When an event occurs, the system will send out a signal to CMS. CMS will highlight this event.	Deselected (Disabled)
	E-map popup (remote)	When an event occurs, the system will pop up E-map with an event indicator to show users the location of the scene clearly.	Deselected (Disabled)
Details	Output	Opens a dialog for output pin selection. See Device for detailed device I/O pin setting.	
button Email		Opens a dialog for Email selection. See Email to set up the email(s) to receive notifications.	



Click the **Save** button to apply the change(s).

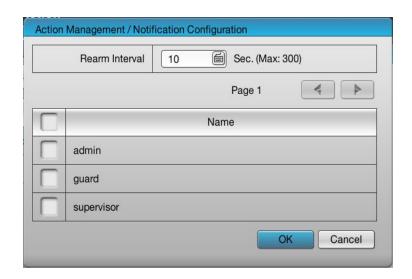
Click the **Exit** button to quit the tabbed page.

6.2.2.5 Push Notification

When an event occurs, the system will send instant message to the registered mobile clients as a notification. Mobile users can check the recording videos on mobile client to watch what just happened, which saves users' time in full time monitoring.

On the Live View screen, click menu list button > Main Menu button > Recording & Event button > Event & Action button.

Add **Push Notification** as a responding action for an event. Configure the rearm interval and assign user(s).



Setting	Description	Default
Rearm Interval	The minimum interval of notifications as the event occurs. For example, you set up push notification as the responding action for motion detection. When motion detected, it may trigger several alarms. In this case, you may not want to receive several push notifications frequently, then you can define the suitable rearm interval.	10 Sec. (Max: 300)
User List	All user accounts configured in this unit display on	Deselected

the list. Select user(s) to receive notifications.	(Disabled)
See <u>User Management</u> to set up users.	

Sign in the unit on NUUO mobile client with the user account assigned with push notification service.

When an event occurs, the user will get the push notification instantly. The user can click the "View" icon to watch the recording videos.





If the user password is changed, please sign in with the new password to start the service again.



If users don't want to **receive** notifications anymore, users can turn off this feature on NUUO mobile client. There is one possibility of de-registering failed, that is, users have ever logged in to the mobile client by typing both LAN IP and WAN IP of the NVR, but only do de-registering on one side.



If users don't want to **send** notifications to certain user account, users can de-select the user account in Event & Action Management page.



User account won't be exported as saving configuration, which implies the user list of push notification won't be saved as well.

6.2.3 Email

The **Email** submenu sets up the Emails to receive the notifications sent by the (server) system for the configured camera events, input events and system events. It also manages the SMTP server for outgoing Emails.

To access the **Email** submenu:

Open **Recording & Event** menu as described in <u>Event & Action</u>. The **Recording & Event** menu opens.



Click Email button.

The **Email** submenu opens and shows the **Contact** tabbed page.



Email setting features two tabbed pages: **Contact** and **SMTP**, which are detailed in the following of this section.

6.2.3.1 Contact

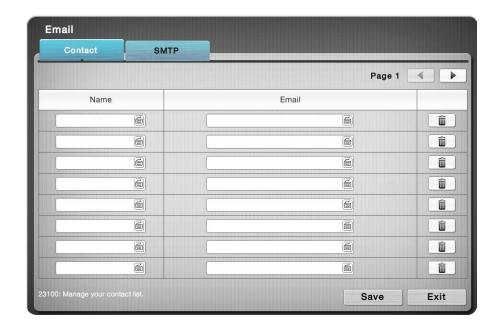
The **Contact** tabbed page sets up the Emails to receive the notifications sent by the system. Up to 40 contacts are supported.

To access the **Contact** tabbed page:

On the Live View screen, click menu list button -> Main Menu button

> Recording & Event button | > Email button > Contact tab.

The **Contact** tabbed page then opens



On the **Contact** tabbed page, the featured settings are:

Setting	Description	Default
Name	Sets up an identity for the Email. Click the keyboard icon at the right of the field to open the virtual keyboard for name input.	
Email	 Inputs the email address. Click the keyboard icon at the right of the field to open the virtual keyboard for Email address input. 	
Delete button	Deletes the Email from the contact list.	

Click the **Save** button to apply the change(s).

Click the **Exit** button to quit the tabbed page.

6.2.3.2 SMTP

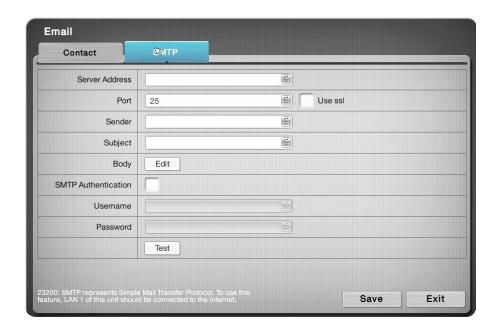
The **SMTP** tabbed page sets up the "Simple Mail Transfer Protocol" for the system to send out Emails.

To access the **SMTP** tabbed page:

On the Live View screen, click menu list button -> Main Menu button

> Recording & Event button | | > Email button > SMTP tab.

The **SMTP** tabbed page then opens



On the **SMTP** tabbed page, the featured settings are:

on the office page, the reath of country and		
Setting	Description	Default
Server address	 Enters the SMTP server's IP address or server name. Click the keyboard icon at the right of the field to open the virtual keyboard for text input. 	
Port	Assigns the port number. Click the keyboard icon at the right of the field to open the virtual keyboard for text input.	25
Use ssl	Enables/disables Secure Sockets Layer.	Deselected

		(Disabled)
Sender	 Enters the sender's Email address. Click the keyboard icon at the right of the field to open the virtual keyboard for text input. 	
Subject	 Defines a subject for all the Emails sent. Click the keyboard icon at the right of the field to open the virtual keyboard for text input. 	
Body	Defines Email content.	
SMTP Authentication	Enables/disables the username/password authentication before an Email is sent.	Deselected (Disabled)
Username	Sets up the username for SMTP authentication. Click the keyboard icon at the right of the field to open the virtual keyboard for text input.	
Password	Sets up the password for SMTP authentication. Click the keyboard icon at the right of the field to open the virtual keyboard for text input.	
Test button	Makes the system send a test Email to the sender to make sure the function works.	

Click the **Save** button to apply the change(s).

Click the **Exit** button to quit the tabbed page.

6.3 Device

The menu **Device** manages the inputs and outputs of camera, remote I/O box and on-box I/O. Only 8 bay unit supports on-box I/O.

To access the **Device** menu:

Open the **Main Menu** as described in <u>Settings</u>
The **Main Menu** opens.

Click **Device** button

Device

The **Device** menu opens.

Device menu

Device menu

Device menu



The **Device** menu features the submenus **I/O Box Settings** and **I/O Pin Settings**, which are explicated in the following of this section.

I/O Box Settings

6.3.1 I/O Box Settings

The submenu **I/O Box Settings** configures the remote I/O box to do the further input/output settings.

To access the **I/O Box Settings** submenu:

Open **Device** menu as described in <u>Device</u>.



Click **I/O Box Settings** button.

The **I/O Box Settings** submenu opens and shows the **Information** tabbed page.



I/O Box Settings features two tabbed pages **Information** and **Settings**, which are detailed in the following of this section.

6.3.1.1 Information

The **Information** tabbed page shows the current configuration overview of remote I/O box.

To access the **Information** tabbed page:

On the Live View screen, click menu list button -> Main Menu button

> **Device** button | > I/O Box Settings button > Information tab.



Click the **OK** button to quit the tabbed page.

6.3.1.2 Settings

The **Settings** tabbed page enables users to configure remote I/O box to do the further input/output settings.

To access the **Settings** tabbed page:

On the Live View screen, click menu list button -> Main Menu button

The **Settings** tabbed page opens.



On the **Settings** tabbed page, the featured settings are:

Setting	Description	Default
+ 01	Selects the button to create remote I/O box. For the configured I/O box, selects number directly to modify, e.g.	•
Device Type	Selects the types of I/O boxes, which owns different numbers of input pins and output.	SCB-C31 + SCB-C24
	Sets the SCB-C31's IP address.	
IP Address	Click the keyboard icon at the right of the field to open the virtual keyboard for text input.	
	Sets the SCB-C31's port number.	
Port	Click the keyboard icon at the right of the field to open the virtual keyboard for text input.	
	Sets the I/O box's ID.	
ID	Click the keyboard icon at the right of the field to open the virtual keyboard for text input.	

Click the **Create** button to create I/O box.

Click the **Save** button to apply the change(s).

Click the **Exit** button to quit the tabbed page.

6.4.1 I/O Pin Settings

The submenu **I/O Pin Settings** manages the input pins and output pins of the cameras connected on the same subnet.

To access the **I/O Pin Settings** submenu:

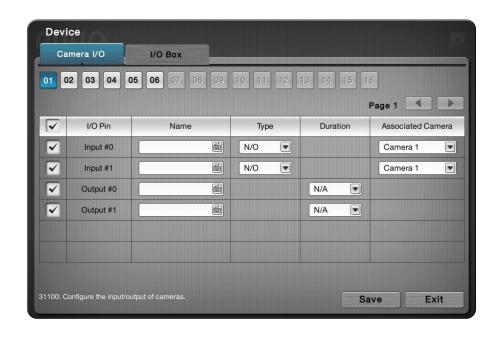
Open **Device** menu as described in <u>Device</u>.

The **Device** menu opens.



Click I/O Pin Settings button.

The I/O Pin Settings submenu opens and shows the Camera I/O tabbed page.



I/O Pin Settings features two tabbed pages: **Camera I/O** and **I/O Box**, which are detailed in the following of this section.

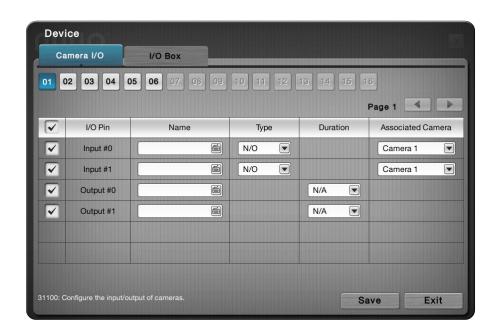
6.4.1.1 Camera I/O

The **Camera I/O** tabbed page manages the input pins and output pins of the cameras.

To access the **Camera I/O** tabbed page:

On the Live View screen, click menu list button > Main Menu button > Device button > I/O Pin Settings button > Camera I/O tab.

The **Camera I/O** tabbed page opens and shows the available input pins and output pins of the camera(s).



On the **Camera I/O** tabbed page, the featured settings are:

Setting	Description	Default
01 02 03 04	Selects a camera channel to configure.	01
I/O Pin	Enables/disables an I/O pin.	Selected (Enabled)
Name	 Enters a name or info about the I/O pin. Click the keyboard icon at the right of the field to open the virtual keyboard for name input. 	

Туре	Sets I/O type for the I/O pin. N/O means normally open. N/C means normally close.	N/O (normally open)
Duration	Defines the time to keep an output active after it is triggered.	N/A (The output stays active unless it is manually switched off.)
Associated Camera	Selects an associated camera for input pin, which will be the communication media for server and client. (e.g. when an input was triggered and pushed a notification to mobile, users can playback the videos of its associated camera.)	Itself

Click the **Save** button to apply the change(s).

Click the **Exit** button to quit the tabbed page.

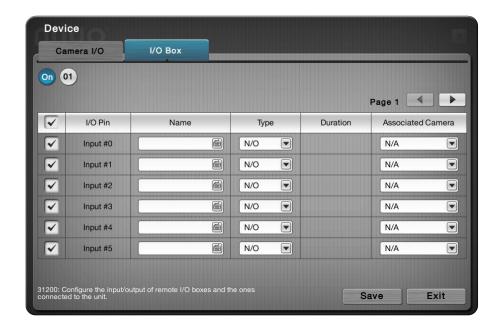
6.4.1.2 I/O Box

The **I/O Box** tabbed page manages the input pins and output pins of the I/O box and on-box I/O.

To access the **I/O Box** tabbed page:

On the **Live View** screen, click menu list button > **Main Menu** button > **Device** button > **I/O Pin Settings** button > **I/O Box** tab.

The **I/O Box** tabbed page opens and shows the available input pins and output pins of the on-box I/O or I/O box. (On-box I/O is not supported in 1 bay unit, so only I/O box is available.)



On the **I/O Box** tabbed page, the featured settings are:

Setting	Description	Default
On 01	Selects the on-box I/O or an I/O box to configure.	On: 8bay
I/O Pin	Enables/disables an I/O pin.	Selected (Enabled)
Name	 Enters a name or info about the I/O pin. Click the keyboard icon at the right of the field to open the virtual keyboard for name input. 	
Туре	Sets I/O type for the I/O pin. N/O means normally open. N/C means normally close.	N/O (normally open)
Duration	Defines the time to keep an output active after it is triggered.	N/A (The output stays active unless it is manually switched off.)
Associated Camera	Selects an associated camera for input pin, which will be the communication media for server and client. (e.g. when an input was triggered and pushed a notification to mobile, users can playback the videos of its associated camera.)	N/A

Click the **Save** button to apply the change(s).

Click the **Exit** button to quit the tabbed page.

6.4Storage

Use the menu **Storage** to manage the system's storage and data backup.

To access the **Storage** menu:

Open the **Main Menu** as described in <u>Settings</u>
The **Main Menu** opens.

Click **Storage** button

The **Storage** menu opens.



The **Storage** menu features two submenus, **RAID Management** and **Auto Backup**, which are explicated in the following of this section.

6.5.1 RAID Management

As the name suggest, the **RAID Management** submenu manages the system's RAID (Redundant Array of Independent Disks), a storage that combines multiple disk drives into a logical unit

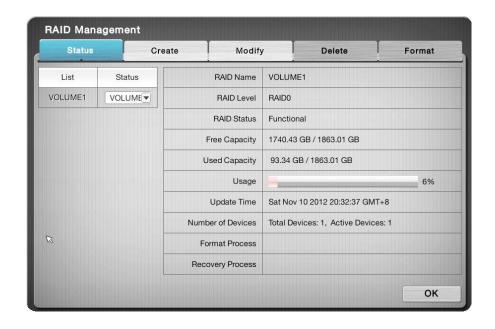
To access the **RAID Management** submenu:

Open **Storage** menu as described in <u>Storage</u>. The **Storage** menu opens.



Click **RAID Management**.

The **RAID Management** submenu opens and shows the **Status** tabbed page.



RAID Management features five tabbed pages: **Status**, **Create**, **Modify**, **Delete** and **Format**, which are detailed in the following of this section.

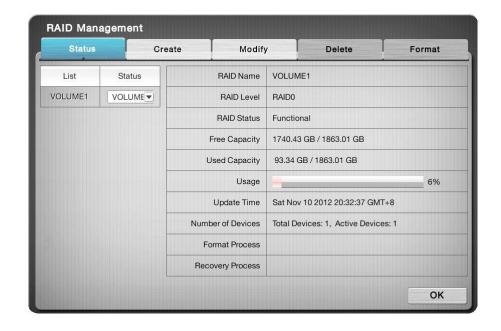
6.5.1.1 Status

The **Status** tabbed page delivers the status of RAID "volume", which means one or more disk drives working together as a logical drive. Video recording requires a RAID volume to be created first.

To access the **Status** tabbed page:

On the **Live View** screen, click menu list button > **Main Menu** button > **Storage** button > **RAID Management** button > **Status** tab.

The **Status** tabbed page opens and shows the created RAID volume(s) in the system.



On the **Status** tabbed page, the featured settings are:

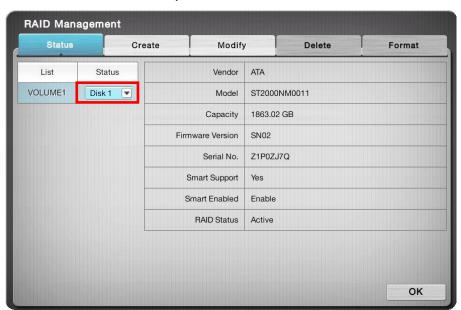
Setting	Description	Default
List	Delivers the present RAID volume(s) in the system.	
Status	Switches the status info between the present RAID volume(s) and disk(s). If there hasn't been any RAID volume created yet, "No Volume" is displayed here.	If there is any created RAID volume already, "Volume 1" displays here by default; otherwise, "No Volume" displays here.

The status info delivered for a present RAID volume is:

Info	Description		
RAID Name	Delivers the name of the RAID volume, which is auto-assigned when the volume is created.		
RAID Level	 Delivers the RAID level, which is defined when the volume is created. The selectable levels depend on the number of drives present in the system See <u>Create</u> to know how to define the RAID level. 		
	Delivers the follow	ving statuses of the RAID volume:	
	Message	Description	
	Functional	The RAID volume is normally operating.	
	Critical	There are some problems with the RAID volume, but video recording is normal.	
RAID Status	Offline	The RAID volume cannot be found. Hence video recording is stopped and the storage cannot be accessed.	
	File system error	RAID volume is found but isn't mounted so video recording is stopped and storage cannot be accessed.	
Free Capacity	Delivers the free	space on the RAID volume.	
Used	Delivers the used space on the RAID volume.		

Capacity	
Usage	Delivers the percentage of the RAID volume's usage.
Update Time	Delivers the time when the RAID volume is created/updated.
Number of Devices	Delivers the total number of the disk(s) covered by the RAID volume and also the number of the disk(s) that is active, failed or spare.
Format Process	Delivers the formatting progress if the RAID volume is being formatted at the moment.
Recovery Process	Delivers the recovery progress if the RAID volume is being recovered at the moment.

The status info delivered for a present disk is:



Info	Description
Vendor	Delivers the manufacturer of the disk.
Model	Delivers the model number of the disk.
Capacity	Delivers the total capacity of the disk.
Firmware	Delivers the firmware version of the disk.
Serial No.	Delivers the serial number of the disk.
Smart Support	Delivers the smart support of the disk.
Smart Enabled	Delivers the disk's support of S.M.A.R.T. (Self-Monitoring, Analysis and Reporting Technology), which enables a hard disk drive to detect and report on various indicators of reliability, in order to anticipate failures.
RAID Status	Delivers the status of the RAID that the disk belongs to.

Click the **OK** button to quit the tabbed page.

6.5.1.2 Create

The Create tabbed page enables the creation of RAID volumes in the system.

To access the **Create** tabbed page:

On the **Live View** screen, click menu list button **Main Menu** button

> Storage button > RAID Management button > Create tab.

The **Create** tabbed page opens and shows the disk(s) that hasn't been assigned to any RAID volume yet.



On the **Create** tabbed page, the featured settings are:

Setting		Description	Default
RAID Level		Defines the RAID level.	It depends on the number of drives present in the system
Assigned Disk(s)	Disk #	Selects a disk to assign it to the RAID volume to be created.	Deselected

Click the **Create** button to create the configured RAID volume.

Click the **Exit** button to quit the tabbed page.



The RAID Volume will be functional on another unit if **all** disks of this volume are moved to the unit.



After setting RAID level, you are not allowed to change neither the RAID level nor the number of disks containing in this volume.



Separate embedded disk(s) and external disk (DAS) from two groups, which implies there is no way to create a single volume with both embedded and external disks inside.

6.5.1.3 Modify

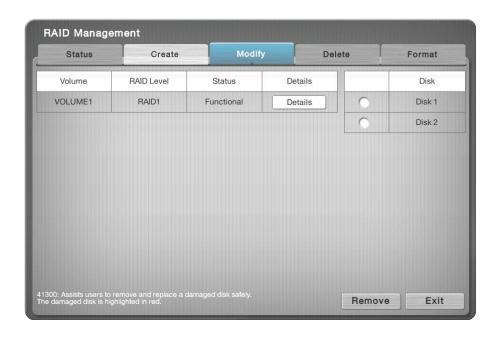
This function is designed for replacing a broken hard drive with a new one, instead of modifying RAID level.

In the case of "Critical" RAID status, a warning message will notice that one of the RAID volume's disks may be damaged. Although the video recording won't be impacted, an immediate replacement is recommended to protect the RAID volume from data loss.

To access the **Modify** tabbed page:

On the **Live View** screen, click menu list button > **Main Menu** button > **Storage** button > **RAID Management** button > **Modify** tab.

The **Modify** tabbed page opens



Modify a RAID volume:

- (1) Select the damaged disk to remove.
- (2) Click **Remove** button to remove the selected disk.

(3) After the system remove the disk successfully, replace it with a new disk, and back to the **Modify** tabbed page to add this new free disk.



This function isn't applicable to RAID 0, which has no data protection mechanism by nature.

This function is recommended for any unexpected disk damage. Use this function to safely unplug the running HDD.

6.5.1.4 Delete

The **Delete** tabbed page enables the deletion of RAID volumes.

To access the **Delete** tabbed page:

On the Live View screen, click menu list button -> Main Menu button

> Storage button | > RAID Management button > Delete tab.

The **Delete** tabbed page opens and shows the created RAID volume(s) in the system.



On the **Delete** tabbed page, the featured settings are:

Setting	Description	Default
Details button	Views the details of the RAID volume's disk(s) including disk identity, model number and total capacity.	

Delete button	Deletes the selected RAID volume.	
---------------	-----------------------------------	--

Delete a RAID volume:

- (1) Select a RAID volume.
- (2) Click **Delete** button.

The selected RAID volume is deleted.

Click the **Exit** button to quit the setting.

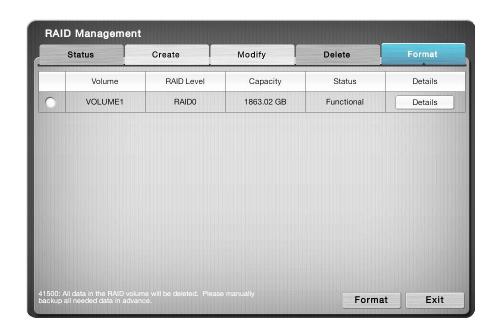
6.5.1.5 Format

The **Format** tabbed page enables formatting the RAID volumes functioning in the system.

To access the **Format** tabbed page:

On the **Live View** screen, click menu list button > **Main Menu** button > **Storage** button > **RAID Management** button > **Format** tab.

The **Format** tabbed page opens and shows the created RAID volume(s) in the system.



On the **Format** tabbed page, the featured setting is:

Setting Description		Default
Details button	Views the details of the RAID volume's disk(s) including disk identity, model number and total capacity.	

Format button Formats the selected RAID volume.	
---	--

Format a RAID volume:

- (1) Select a RAID volume.
- (2) Click **Format** button, The formatting starts and progresses.

Click the **Exit** button to quit the setting.

6.5.2 Auto Backup

Use the submenu **Auto Backup** to auto back up the videos recorded on the previous day to a FTP server. The **Auto Backup** requires two major settings, one is the backup schedule and the other is FTP server setting, which will be explicated in the following of this section.

To access the **Auto Backup** submenu:

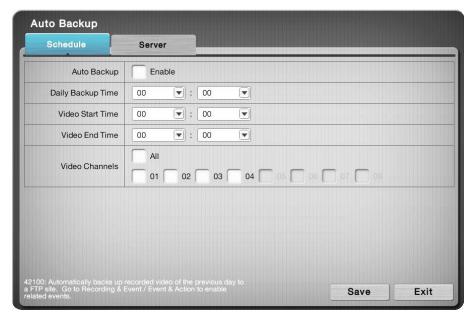
Open **Storage** menu as described in <u>Storage</u>.

The **Storage** menu opens.



Click **Auto Backup** button.

The **Auto Backup** submenu opens and shows the **Schedule** tabbed page.



For the follow-ups, see <u>Schedule</u> to configure backup schedule, or see <u>Server</u> to configure where to save the backup data.

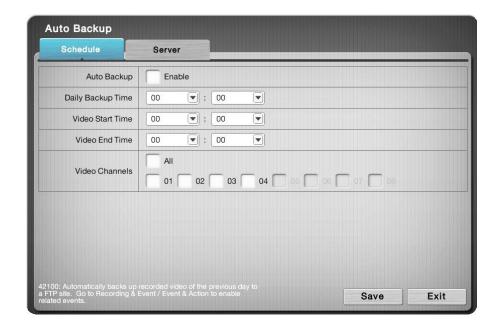
6.5.2.1 Schedule

The **Schedule** tabbed page enables/disables auto backing up the recorded videos to a FTP server. It also sets the daily time for the such backup.

To access the **Schedule** tabbed page:

On the **Live View** screen, click menu list button > **Main Menu** button > **Storage** button > **Auto Backup** button > **Schedule** tab.

The **Schedule** tabbed page will open.



On the **Schedule** tabbed page, the featured settings are:

Setting	Description	Default
Auto Backup	Enables/disables auto backing up the videos recorded on the previous day.	Deselected (Disabled)
Daily Backup Time	Sets the daily time for the system to do the auto backup.	00:00
Video Start Time	Sets the start time of recorded video of the previous day.	00:00
Video End Time	Sets the end time of recorded video of the previous day.	00:00
Video Channels	Sets the channel(s) to back up	All channels are deselected.

Click the **Save** button to apply the change(s).

Click the **Exit** button to quit the tabbed page.

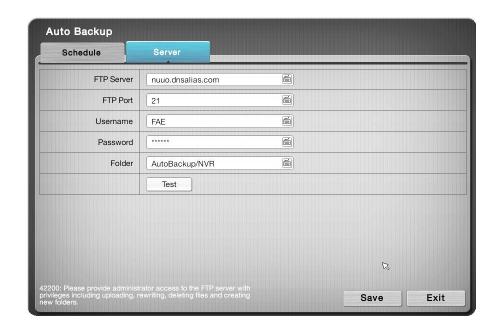
6.5.2.2 Server

The **Server** tabbed page helps users set the FTP server to save the backup data to.

To access the **Server** tabbed page:

On the **Live View** screen, click menu list button > **Main Menu** button > **Storage** button > **Auto Backup** button > **Server** tab.

The **Server** tabbed page will open.



On the **Server** tabbed page, the featured settings are:

Setting	Description	Default
FTP Server	Sets the IP address or server name of the backup server. Click the keyboard icon at the right of the field to open the virtual keyboard for text input.	
FTP Port	Sets the port number of the backup server.	21
Username	 Enters the username to log in the backup server. Click the keyboard icon at the right of the field to open the virtual keyboard for text input. 	
Password	 Enters the password to log in the backup server. Click the keyboard icon at the right of the field to open the virtual keyboard for text input. 	
Folder	 Specifies the folder to save the backup data to. The folder name should be the format of "FolderName", "FolderName/SubFolderName" and so on. Click the keyboard icon at the right of the field to open the virtual keyboard for text input. 	
Test	Runs a test on the configuration by making the system create a folder onto the configured FTP server.	

Click the **Save** button to apply the change(s).

Click the **Exit** button to quit the tabbed page.

6.5 Network

Use the menu **Network** to configure the systems' networking so the system can connect and communicate with associated devices within the same subnet.

To access the **Network** menu:

Open the **Main Menu** as described in <u>Settings</u>
The **Main Menu** opens.

Click **Network** button

The **Network** menu opens.



The **Network** menu features three submenus, **Network Settings**, **Network Service** and **ezNUUO Registration**, which are explicated in the following of this section.

6.6.1 Network Settings

As the name suggest, the **Network Settings** submenu sets the system's networking including IP address, subnet mask, default gateway and primary/secondary DNS.

To access the **Network Settings**:

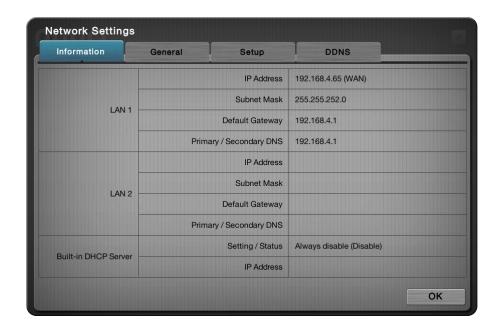
Open **Network** menu as described in <u>Network</u>.

The **Network** menu opens.



Click **Network Settings**.

The **Network Settings** submenu opens and shows the **Information** tabbed page.



Network Settings features four tabbed pages: **Information**, **General**, **Setup** and **DDNS**, which are detailed in the following of this section.

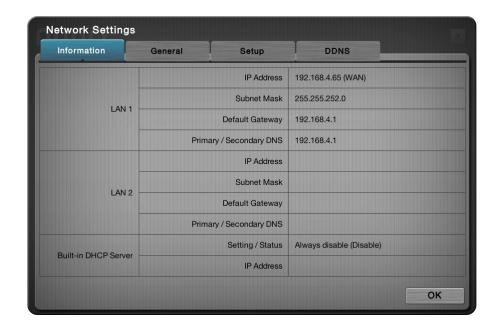
6.6.1.1 Information

The **Information** tabbed page allows users to view the system's Ethernet networking settings.

To access the **Information** tabbed page:

On the **Live View** screen, click menu list button > **Main Menu** button > **Network** button > **Network Settings** button > **Information** tab.

The **Information** tabbed page opens and shows the network settings of the system's LAN ports.



On the **Information** tabbed page, the info delivered is:

On the Information tabbed page, the info delivered is.					
Item	Description				
	Delivers the current network status of the two LAN ports. If a LAN port isn't in use, the network status isn't available. If a LAN port is in use, the following info is available:				
		Info	Des	scription	
		IP Address	Deli	vers the IP address assigned to this LA	N port.
LAN 1 / LAN 2		Subnet Mask		vers the subnet mask assigned to the I d on the LAN port.	P address
		Default Gateway		vers the IP address assigned to the LANeway.	N port as
		Primary/ Secondary DNS		vers the IP address assigned to the LAN nary or secondary DNS (Domain Name	
	•	To access the settings, see <u>Setup</u> .			
	 Delivers the system's current "Built-in DHCP Server" status. By the "Built-in DHCP Server", the system itself can act as a DHCP server to dynamically assign IP to its networked camera clients. If the "Built-in DHCP Server" is enabled, the following info are available: 				
Built-in DHCP		Info		Description	
Server		Setting/Sta	atus	Delivers the status of the "Built-in DHCP Server".	
		IP Address		Delivers the IP address assigned to the "Built-in DHCP Server"	
	•	To access t	he s	ettings, see <u>Setup</u>	

Click the **OK** button to quit the tabbed page.



If all cameras are disconnected, please check if the network settings are

- LAN 1: static IP 192.168.1.100 (default) / not connected
- LAN 2: DHCP / connected to switch, which subnet is 192.168.1.X or static IP 192.168.1.X / connected to switch, which subnet is 192.168.1.X

The reason of disconnection is that system transmits package via LAN 1 in such condition. The solution is changing the LAN 1 settings to DHCP or connecting network cable on LAN 1.

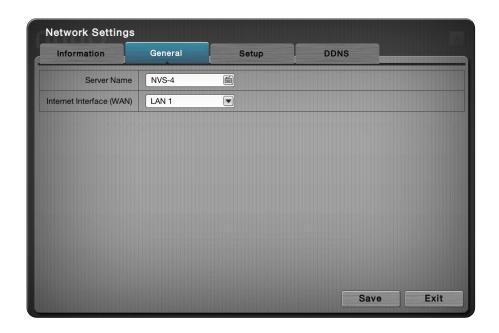
6.6.1.2 General

The **General** tabbed page configures the server name and selects which LAN is connected to the Internet.

To access the **General** tabbed page:

On the Live View screen, click menu list button -> Main Menu button

> Network button > Network Settings button > General tab.



The featured settings on the **General** tabbed page are:

Setting	Description	Default
Server Name	Gives the name of this unit for notifying users what unit is when receiving Email, push notification, etc.	NVS-X
Internet Interface (WAN)	Chooses which LAN is connected to the internet, which implies that there is no longer to fix the Internet access to LAN 1 for sending mails, activating license online, receiving auto upgrade notification, etc.	LAN 1

Click the **Save** button to apply the change(s).

Click the **Exit** button to guit the tabbed page.

6.6.1.3 Setup

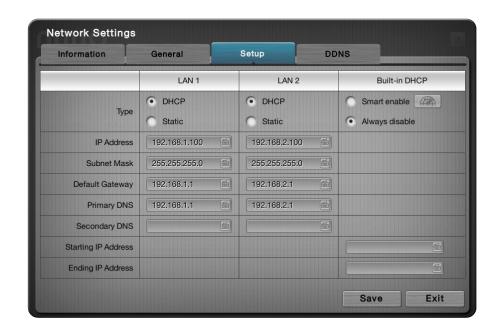
The **Setup** tabbed page configures the networking for the system.

To access the **Setup** tabbed page:

On the Live View screen, click menu list button -> Main Menu button

> **Network** button > **Network Settings** button > **Setup** tab.

The **Setup** tabbed page opens and shows the system's current LAN ports in use and the settings thereof.



The featured settings on the **Setup** tabbed page are:

Setting		Description	Default
LAN 1/2	Туре	Assigns DHCP or static IP to the LAN port. Options available are DHCP or Static .	DHCP (if skipped with the Install Wizard)
Built-in DHCP	Type	Enables/disables "Built-in DHCP", which enables the system to dynamically assign IP addresses to the connected camera clients within the same subnet. Dotions available are Smart enable and Always disable . When set to Smart enable , the system's default static IP will be auto shown on setting page if no static IP has been set up before).	Always disable (if skipped with the Install Wizard)
IP Addre	ess	Assigns an IP address for the LAN port. This setting is only available when Type is set to Static . Click the keyboard icon at the right of the field to open the virtual keyboard for text input.	192.168.1.100

		1
Subnet Mask	Assigns the subnet mask for the IP address of the LAN port. This setting is only available when Type is set to Static.	255.255.255.0
	 Click the keyboard icon at the right of the field to open the virtual keyboard for text input. 	
Default Gateway	 Assigns the IP address for the gateway for the LAN port. This setting is only available when Type is set to Static. Click the keyboard icon at the right of the field to open the virtual keyboard for text input. 	192.168.1.1
Primary DNS	Assigns the IP address for the primary DNS (Domain Naming System). This setting is only available when Type is set to Static . Click the keyboard icon at the right of the field to open the virtual keyboard for text input.	192.168.1.1
Secondary DNS	Assigns the IP address for the secondary DNS (Domain Naming System). This setting is only available when Type is set to Static . Click the keyboard icon at the right of the field to open the virtual keyboard for text input.	
Starting IP Address	Sets the IP address for the built-in DHCP to start assigning from.	192.168.1.20
Ending IP Address	Sets the end of the IP address that the built-in DHCP assigns.	192.168.1.50



There are two Giga LANs per unit. We recommend that you use them under the scenario of two subnets, one for the cameras/devices, and the other for the remote access. If you deploy two LANs within the same subnet, it's likely to cause parts of the cameras disconnected as either one of the LAN is disconnected.

Click the **Save** button to apply the change(s).

Click the **Exit** button to quit the tabbed page.

6.6.1.4 DDNS

The **DDNS** tabbed page enables/disables DDNS, which allows the system to use dynamic IP address. This page also sets the DDNS profile.

To access the **DDNS** tabbed page:

On the Live View screen, click menu list button | > Main Menu button |

> Network button > Network Settings button > DDNS tab.

The **DDNS** tabbed page will open.



The featured settings on the **DDNS** tabbed page are:

Setting	Description	Default
DDNS	Enables/disables DDNS for the system	Deselected (Disabled)
Provider	Sets the provider of the DDNS service. Options available are DynDns and DtDNS .	DynDns
Username	Sets the username to login to the DDNS service. Click the keyboard icon at the right of the field to open the virtual keyboard for text input.	
Password	Sets the password to login to the DDNS service. Click the keyboard icon at the right of the field to open the virtual keyboard for text input.	
Host Name	 Enters the sub domain name. Click the keyboard icon at the right of the field to open the virtual keyboard for text input. 	
Update Cycle	Since the IP is dynamic, sets how often to refresh the DNS to point to the server's changing IP address.	16 minutes

Click the **Save** button to apply the change(s).

Click the **Exit** button to quit the tabbed page.

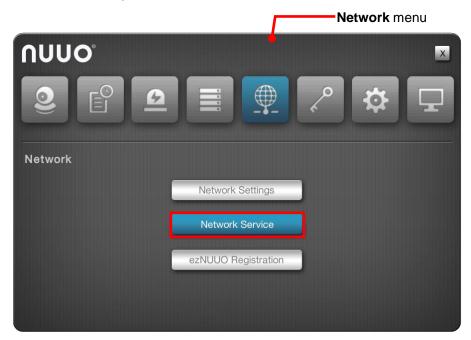
6.6.2 Network Service

The **Network Service** submenu controls the remote accesses to the system for liveview streaming, playback, CMS and management.

To access the **Network Service** submenu:

Open **Network** menu as described in <u>Network</u>.

The **Network** menu opens.



Click Network Service button.

The **Network Service** submenu opens and shows the **Service** tabbed page.



Network Settings submenu features one tabbed pages: **Service**, which is detailed in the following of this section.

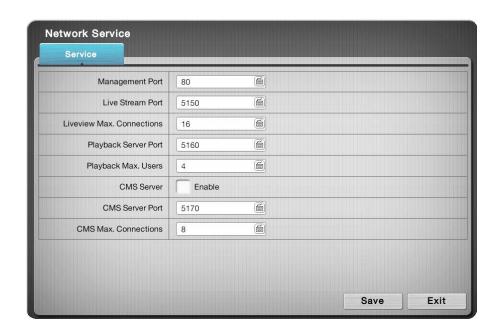
6.6.2.1 Service

To access the **Service** tabbed page:

On the Live View screen, click menu list button -> Main Menu button

> **Network** button > **Network Service** button > **Service** tab.

The **Service** tabbed page will open.



The **Service** tabbed page features the following settings:

Item	Description	Default
Management Port	Sets the transmission port for remote settings	80
Live Stream Port	 Sets the transmission port for liveview streaming. Click the keyboard icon at the right of the field to open the virtual keyboard for text input. 	5150
Liveview Max. Connection	Sets the maximum number of remote connections allowed. 1 to 64 configurable. "One connection" means one user connects to one camera. If one user connects to two cameras, the number of connections is 2. Click the keyboard icon at the right of the field to open the virtual keyboard for text input.	16

Playback Server Port	 Sets the transmission port for playback service. Click the keyboard icon at the right of the field to open the virtual keyboard for text input. 	5160
Playback Max. Users	Sets the maximum number of users allowed to simultaneously access the server for playback. 1 to 8 configurable. "One user" means one user who is accessing.	4
	 Click the keyboard icon at the right of the field to open the virtual keyboard for text input. 	
CMS Server	Enables/disables CMS service.	Deselected (Disabled)
CMS Server Port	Assigns the port number for CMS access. Click the keyboard icon at the right of the field to open the virtual keyboard for text input.	5170
CMS Max. Connections	Sets the maximum number of CMS connections allowed. 1 to 8 configurable. "One connection" means one server can be connected by one CMS server. Click the keyboard icon at the right of the field to open the virtual keyboard for text input.	8

Click the **Save** button to apply the change(s).

Click the **Exit** button to quit the tabbed page.

6.6.3 ezNUUO Registration

ezNUUO is designed to truly simplify the process of establishing Internet access to NUUO systems. It eliminates the need for setting up port forwarding and configuring firewall security. Simply register a server ID on the setting page, then go to ezNUUO website or sign in NUUO iViewer App to watch live videos and playback from wherever you are.

The **ezNUUO Registration** submenu helps users register a unique service ID. To use this feature in v1.0, the unit's LAN 1 must connect to the Internet.

To access the **ezNUUO Registration**:

Open **Network** menu as described in <u>Network</u>.

The **Network** menu opens.



Click ezNUUO Registration button.

The **ezNUUO Registration** submenu opens and shows the **Registration** tabbed page.



ezNUUO Registration submenu features one tabbed pages: **Registration**, which is detailed in the following of this section.

6.6.3.1 Registration

As mentioned above, users can access the server system via web browser or mobile phone without router settings simply by a registration with ezNUUO. To register a server ID, it relies on the **Registration** tabbed page.

To access the **Registration** tabbed page:

On the **Live View** screen, click menu list button > **Main Menu** button > **Network** button > **ezNUUO Registration** button > **Registration** tab.

The **Registration** tabbed page will open.



The **Registration** tabbed page features the following settings:

Item	Description	Default
ezNUUO Service	Enables the P2P service.	Disabled
Server ID	 Sets the server ID for this unit. Click the keyboard icon at the right of the field to open the virtual keyboard for text input. 	

Register an account with ezNUUO:

- 1) Open the **Registration** tabbed page as mentioned above.
- 2) Enter a desired server ID in the **Server ID** field.
- 3) Click the keyboard icon is at the right of the field to open the virtual keyboard for text input.
- 4) Click the **Test** button to check the availability of the desired server ID.
- 5) Click **Save** button to submit.
- 6) Now you can login to www.eznuuo.com on a web browser to configure, watch live videos and playback with any other settings, such as port forwarding or DDNS setup. All you need to know is the server ID, username and password. What's more, you can also sign in to NUUO mobile app iViewer to watch live videos and playback from everywhere you are.



Click the **Save** button to apply the change(s). Click the **Exit** button to quit the tabbed page.



To support to access to the NVR system via mobile app iViewer, you have to upgrade the iViewer to v3.0 or above.

6.6 Management

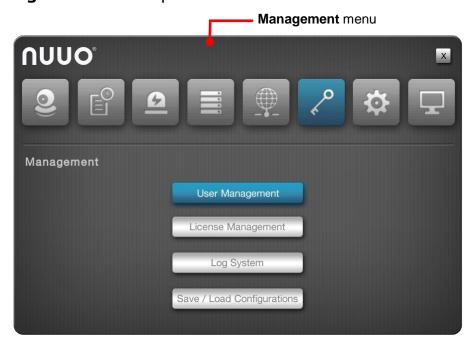
Use the menu **Management** to manage and control the access list to the system, activate camera license or POS license, save/load configuration and check logs. The menu also facilitates viewing users' permitted activities on the system.

To access the **Management** menu:

Open the **Main Menu** as described in <u>Settings</u>
The **Main Menu** opens.

Click **Management** button

The Management menu opens.



The Management menu features four submenus, User Management, License Management, Log System and Save / Load Configuration, which are explicated in the following of this section.

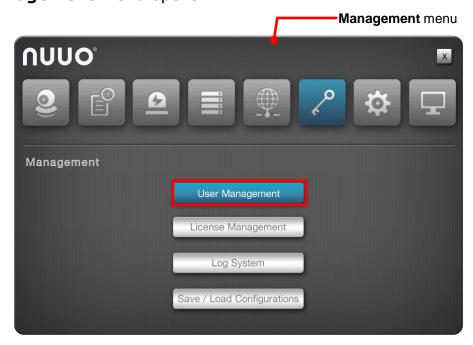
6.7.1 User Management

As the name suggest, the **User Management** submenu manages the user accounts and their privilege to access the system.

To access the **User Management** submenu:

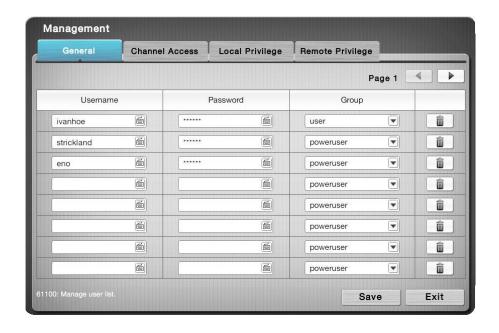
Open **Management** menu as described in <u>Management</u>.

The **Management** menu opens.



Click **User Management** button.

The **User Management** submenu opens and shows the **General** tabbed page.



User Management features four tabbed pages: **General**, **Channel Access**, **Local Privilege** and **Remote Privilege**, which are detailed in the following of this section.

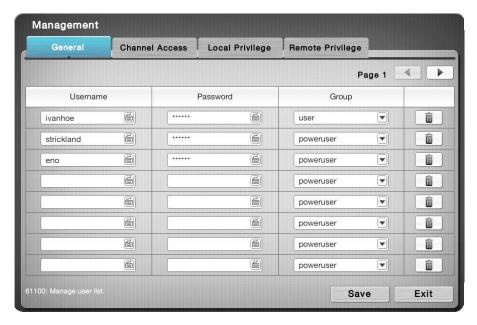
6.7.1.1 General

The **General** tabbed page creates, edits and deletes user accounts.

To access the **General** tabbed page:

On the **Live View** screen, click menu list button > **Main Menu** button > **Wanagement** button > **User Management** button > **General** tab.

The **General** tabbed page opens and shows the list of users admitted to the system.



The settings featured on the **General** tabbed page are:

Setting	De	Description				
Username	Set	Sets the username for the user account. Click the keyboard icon at the right of the field to open the virtual keyboard for text input.				
Password	Set	Sets the password for the user account. Click the keyboard icon at the right of the field to open the virtual keyboard for text input.				
	Ass	Options a	group for the user accounts. vailable are power user , user and guest user summarized as follows:	,		
		Group	Description			
Group		power user	A "power user" is allowed to access all the system's settings except the Network Settings, RAID Settings and Management.		Power user	
		user	A "user" can only change his/her password and access liveview streaming and playback.			
		guest user	A "guest user" can only access the system for liveview and playback.			
Delete button	n Deletes the user.					

Click the **Save** button to apply the change(s).

Click the **Exit** button to quit the tabbed page.

6.7.1.2 Channel Access

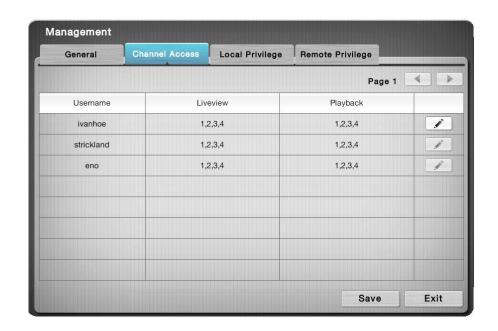
Open the **Channel Access** tabbed page to run a list of user(s) that are permitted to liveivew stream and play videos.

To access the **General Access** tabbed page:

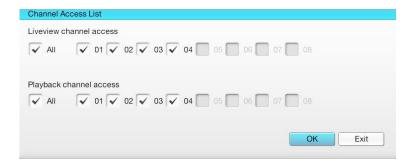
On the **Live View** screen, click menu list button > **Main Menu** button

> Management button > User Management button > Channel Access tab.

The **Channel Access** tabbed page opens and shows a list of users accessing the liveview and playback on the system at the moment.



Click the button to edit a user's access to a Liveview channel or Playback channel.



Click the **Save** button to apply the change(s).

Click the **Exit** button to quit the tabbed page.

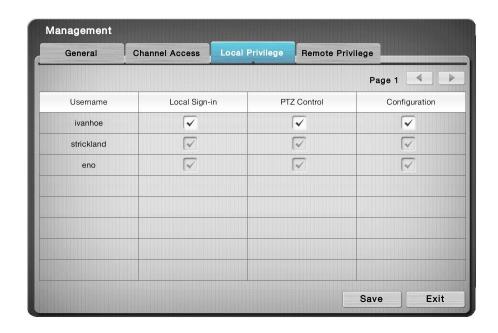
6.7.1.3 Local Privilege

Open the **Local Privilege** tabbed page to run a list of user(s) that are permitted to locally access some system services.

To access the **Local Privilege** tabbed page:

On the Live View screen, click menu list button > Main Menu button > Management button > User Management button > Local Privilege tab.

The **Local Privilege** tabbed page opens and shows the list of users permitted to locally sign in, do PTZ and some system configurations differed from privileges of each group.



Select a service to enable the user for it, and deselect a service to disable the user from it.

Click the **Save** button to apply the change(s).

Click the **Exit** button to quit the tabbed page.

6.7.1.4 Remote Privilege

Open the **Remote Privilege** tabbed page to run a list of user(s) that are

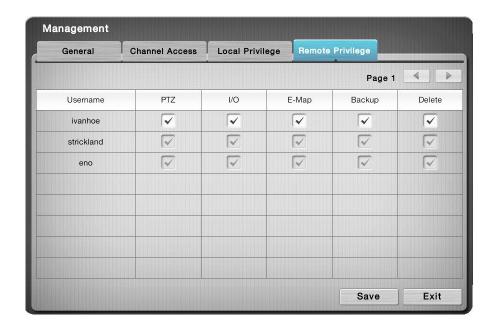
permitted to remotely access some system services.

To access the **Remote Privilege** tabbed page:

On the Live View screen, click menu list button -> Main Menu button

> Management button > User Management button > Remote
Privilege tab.

The **Remote Privilege** tabbed page opens and shows the list of users permitted to remotely do PTZ, input/output, data backup or delete, and open E-Map on remote client.



Select a service to enable the user for it, and deselect a service to disable the user from it.

Click the **Save** button to apply the change(s).

Click the **Exit** button to guit the tabbed page.

6.7.2 License Management

Two types of licenses are available for users: one is the camera license; the other is POS license for all series. By camera license, the 4-channel system can have 8-channel capacity while 6-channel system can have up to 16-channel capacity for video recording and viewing. By the POS license upgrade, POS function becomes available.

The license activation relies on the operating system's **License Management** submenu. Follow through the guides hereunder to run an online or offline activation of the license key.

To access the **License Management** submenu:

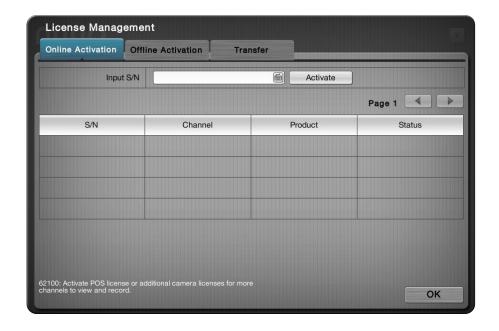
Open **Management** menu as described in <u>Management</u>.

The **Management** menu opens.



Click **License Management** button.

The **License Management** submenu opens and shows the **Online Activation** tabbed page.



License Management submenu features three tabbed pages: **Online Activation**, **Offline Activation** and **Transfer**, which are detailed in the following of this section.

6.7.2.1 Online Activation

If a license key (serial number) is available, activate it on the system by following through the steps below.



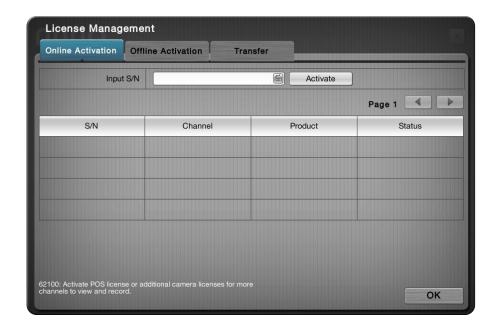
In v1.0, the system has to connect to the Internet by LAN1 port to be able to run the online activation.

To access the **Online Activation** tabbed page:

On the Live View screen, click menu list button -> Main Menu button

> Management button > License Management button > Online
Activation tab.

The **Online Activation** tabbed page will open.



Upgrade the system with the available license key:

- (1) Open the **Online Activation** tabbed page as described above.
- (2) Enter the serial number in the **Input S/N** field.
- (3) Click the keyboard icon at the right of the field to open the virtual keyboard for text input.
- (4) Click **Activate** button.

 Once the activation succeeds, the license will be updated with the license info displayed onscreen.

Click the **OK** button to quit the tabbed page.

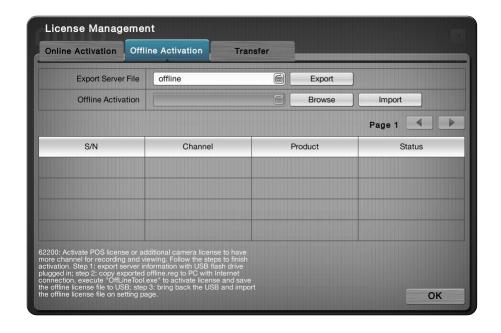
6.7.2.2 Offline Activation

If the system is offline in an Intranet (Local LAN) without Internet connection, use the **Offline Activation** to activate the license key.

To access the **Offline Activation** tabbed page:

On the Live View screen, click menu list button > Main Menu button > Management button > License Management button > Offline Activation tab.

The **Offline Activation** tabbed page will open.

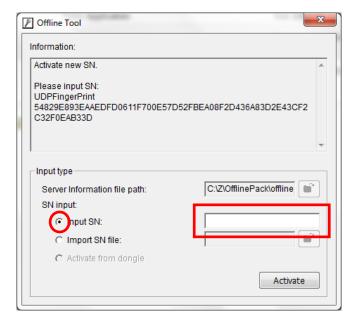


Upgrade the system with the available license key:

- (1) Have a USB flash drive. Plug it into any of the unit's USB ports.
- (2) Open the **Offline Activation** tabbed page as described above
- (3) Click the **Export** button.
 - Then a dialog will pop up onscreen prompting the server file has been exported to the USB flash drive. Click **OK** button to close the dialog.
- (4) Copy the exported file named "offline.reg" to a PC that is online with Internet connection.
- (5) Run the executable file "OfflineTool.exe", which is included in NVRsolo toolkit.

The **Offline Tool** opens.

- (6) Select **Input SN file** and enter the license key in the field. Click the **Activate** button.
- (7) Save the offline license file "offline_license.dll" back to the USB flash drive.



- (8) Plug the USB flash drive to one of the unit's USB ports.
- (9) Reopen the **Offline Activation** tabbed page.
- (10) Click the **Browse** button to browse for the offline license file. Select the file.
- (11) Click the **Import** button to import the license file.

 Once the activation succeeds, the license will be updated with the license info displayed onscreen.

Click the **OK** button to quit the tabbed page.

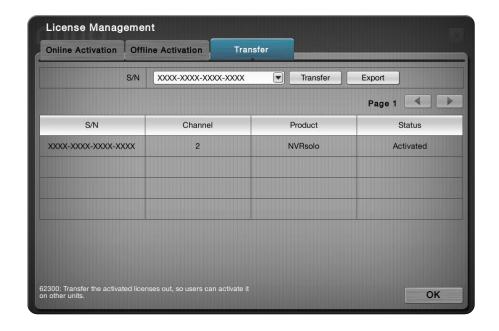
6.7.2.3 Transfer

If the unit is going to be repaired or for any purposes you want to transfer the activated licenses, there are two ways to do, online and offline.

To access the **Transfer** tabbed page:

On the Live View screen, click menu list button > Main Menu button > Management button > License Management button > Transfer tab.

The **Transfer** tabbed page will open.



Transfer the activated license key online:

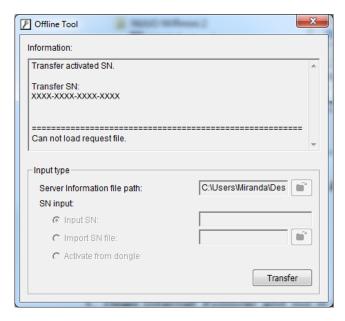
- (1) Select the license you want to transfer from the License List below, and click the **Transfer** button.
- (2) The license will be removed from License List if transferred successfully.

Click the **OK** button to quit the tabbed page.

Transfer the activated license key offline:

- (1) Have a USB flash drive. Plug it into any of the unit's USB ports.
- (2) Select the license you want to transfer from the License List below, and click the **Export** button.
 - Then a dialog will pop up onscreen prompting the server file has been exported to the USB flash drive. Click **OK** button to close the dialog. The license will be removed from License List temporarily, but the transfer process is not finished yet.
- (3) Copy the exported file named "offline.reg" to a PC that is online with Internet connection.
- (4) Run the executable file "OfflineTool.exe", which is included in NVRsolo toolkit.

The **Offline Tool** opens.



(5) The license you are going to transfer is listed. Click the **Transfer** button to finish the transfer process.

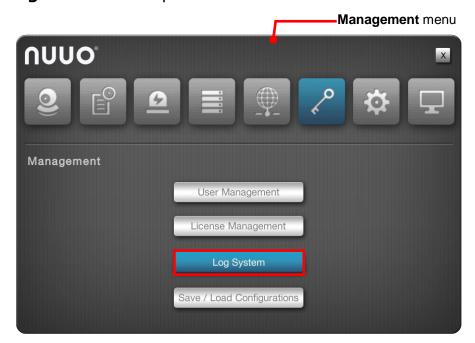
6.7.3 Log System

The **Log System** submenu allows users to view system events.

To access the **Log System** submenu:

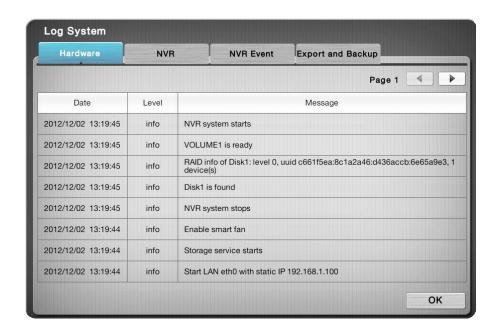
Open **Management** menu as described in <u>Management</u>.

The **Management** menu opens.



Click Log System button.

The **Log System** submenu opens and shows the **Hardware** tabbed page.



Log System submenu features four tabbed pages: **Hardware**, **NVR**, **NVR Event** and **Export and Backup**, which are detailed in the following of this section.

6.7.3.1 Hardware

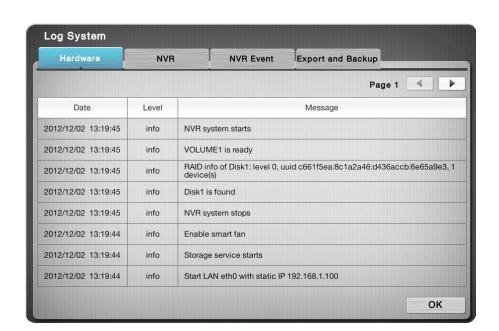
hardware events.

The **Hardware** tabbed page allows users to view the unit hardware's operation history such as power-on, shutdown, storage activity and so on.

To access the **Hardware** tabbed page:

On the **Live View** screen, click menu list button > **Main Menu** button > **Log System** button > **Hardware** tab.

The **Hardware** tabbed page opens and shows the history of the unit's



Click the **OK** button to quit the tabbed page.

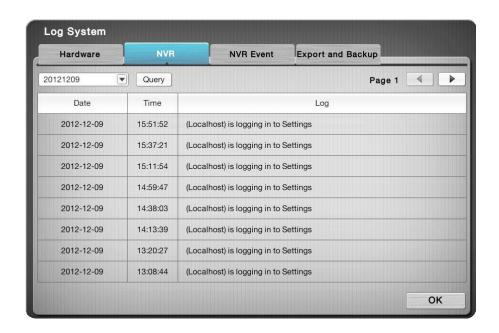
6.7.3.2 NVR

The **NVR** tabbed page allows users to view the history of the operating system activities such as local or remote access to the system for settings, recording, POS, auto backup and so on.

To access the **NVR** tabbed page:

On the **Live View** screen, click menu list button > **Main Menu** button > **Log System** button > **NVR** tab.

The **NVR** tabbed page opens and shows the history of the operating system activities.



The featured settings are:

Setting	Description	Default
20121209 • Query	Switches the history to a specific date. To switch: 1. Click the down arrow of the date box and select a specific date. 2. Click the Query button.	The current date
Page 1	Click the right arrow button to view more logs.	

Click the **OK** button to quit the tabbed page.

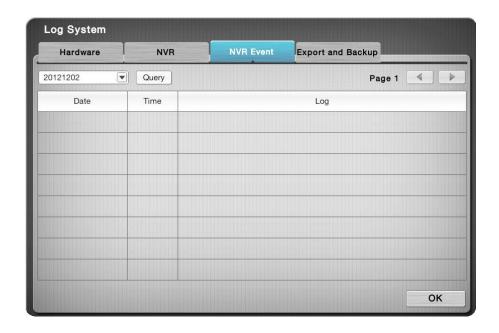
6.7.3.3 NVR Event

The **NVR Event** tabbed page allows users to view the history of the events from the configured "Events & Actions", such as video motion detection or camera connection loss. See also Event & Action.

To access the **NVR Event** tabbed page:

On the **Live View** screen, click menu list button > **Main Menu** button > **Log System** button > **NVR Event** tab.

The **NVR Event** tabbed page opens and shows the history of the "Events & Actions".



The featured settings are:

Setting	Description	Default
20121209 • Query	Switches the history to a specific date. To switch: 1. Drop down the date box and select a specific date. 2. Click the Query button.	The current date
Page 1	Click the right arrow button to view more logs.	



The **NVR Event** log is only recorded for the selected event(s) on the <u>Event & Action</u> submenu.

Click the **OK** button to quit the tabbed page.

6.7.3.4 Export and Backup

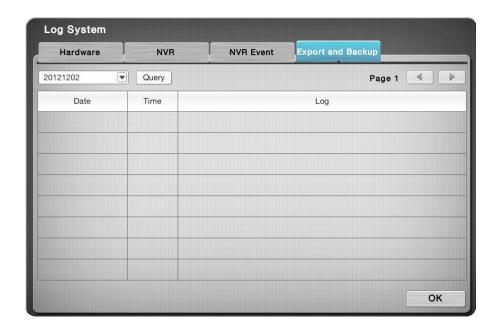
The **Export and Backup** tabbed page allows users to view the history of the

system's exportation and backup of video files.

To access the **Export and Backup** tabbed page:

On the Live View screen, click menu list button > Main Menu button > Log System button > Export and Backup tab.

The **Export and Backup** tabbed page opens and shows the history of videos exportation and backup on the system.



The featured settings are:

Setting	Description	Default	
20121209	Switches the history to a specific date. To switch: 1. Drop down the date box and select a specific date. 2. Click the Query button.	The current date	
Page 1	Click the right arrow button to view more logs.		

Click the **OK** button to quit the tabbed page.

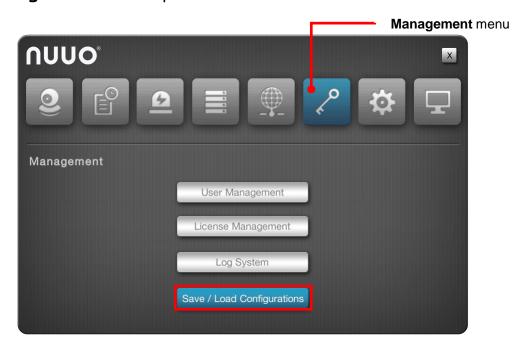
6.7.4 Save/Load Configuration

It often takes great efforts and time to tune a large number of systems to the same configuration. With the **Save/Load Configuration** submenu, the operating system supports cloning a master configuration to multiple systems with only a few clicks. The submenu also features a setting to restore the system settings to factory defaults.

To access the **Save/Load Configuration** submenu:

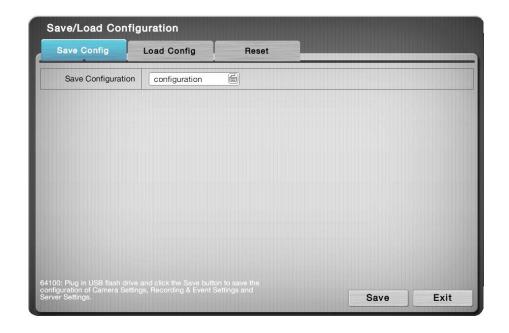
Open **Management** menu as described in <u>Management</u>.

The **Management** menu opens.



Click Save/Load Configuration button.

The **Save/Load Configuration** submenu opens and shows the **Save Config** tabbed page.



Save/Load Configuration submenu features three tabbed pages: **Save Config, Load Config** and **Reset**, which are detailed in the following of this section.

6.7.4.1 Save Config

The **Save Config** tabbed page saves the system settings to a configuration file.



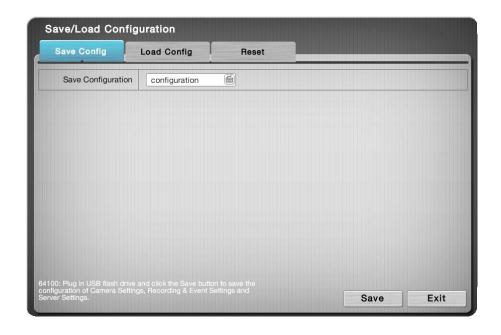
User accounts won't be saved to the configuration file.

To access the **Save Config** tabbed page:

On the **Live View** screen, click menu list button > **Main Menu** button

> Management button > Save/Load Configuration button > Save Config tab.

The **Save Config** tabbed page will open.



The featured setting is:

Setting	Description	Default
Save Configuration	 Enters the name for the configuration file. Click the keyboard icon at the right of the field to open the virtual keyboard for text input. 	"configuration"

Save the system's settings to a configuration file.

- (1) Plug a USB flash drive to one of the unit's USB ports.
- (2) Open **Save Config** tabbed page as described above.
- (3) Enter a name for the configuration file if you want an alternate other than the default.
- (4) Click the keyboard icon at the right of the field to open the virtual keyboard for text input.
- (5) Click the **Save** button.

 In a few seconds, the system will prompt the configuration file is saved to the USB flash drive.

Click the **Exit** button to quit the tabbed page.

6.7.4.2 Load Config

The **Load Config** tabbed page loads a configuration file for the system to apply.

To access the **Load Config** tabbed page:

On the Live View screen, click menu list button -> Main Menu button

> Management button > Save/Load Configuration button > Load Config tab.

The **Load Config** tabbed page will open.



The featured setting is:

The reaction of the second for			
Setting	Description		
Load Configuration	Browses for the configuration file to load.		

Load a configuration file for the system:

- (1) Plug the USB flash drive containing the configuration file to load to one of the unit's USB ports.
- (2) Open **Load Config** tabbed page as described above.
- (3) Click the **Browse** button. Browse for and select the configuration file to load.
- (4) Click the **Load** button.

 In a few seconds, the system will prompt the configuration file is loaded.

Click the **Exit** button to quit the tabbed page.

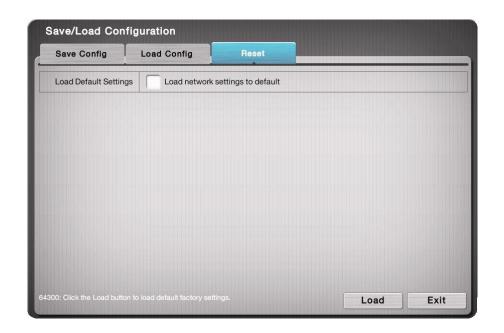
6.7.4.3 Reset

Use the **Reset** tabbed page to restore all system settings to factory defaults.

To access the **Reset** tabbed page:

On the **Live View** screen, click menu list button > **Main Menu** button > **Management** button > **Save/Load Configuration** button > **Reset** tab.

The **Reset** tabbed page will open.



The featured setting is:

Setting	Description	Default	
Load Default Settings	Restores the network settings to factory defaults. To keep the network settings, leave it deselected.	Deselected	

Reset system settings to defaults:

OR

- (1) Open the **Reset** tabbed page as described above.
- (2) Depending on your needs, select or deselect the **Load network** settings to defaults setting.
- (3) Click Load button to load the defaults if you have selected Load network settings to defaults in step (2). The system will proceed to load the factory defaults and auto restart.

Click **Exit** to quit without doing any change to the system if you haven't selected **Load network settings to defaults** in step (2).

Click the **Exit** button to quit the tabbed page.



- 1. The **user accounts and their privileges** won't be erased even after default settings are loaded while the <u>camera settings</u>, <u>recording schedule</u>, <u>event & action settings</u>, <u>Email setting</u> and <u>server settings</u> are otherwise.
- 2. **RAID information** will always be kept whether default settings or configuration are loaded.

6.7 System

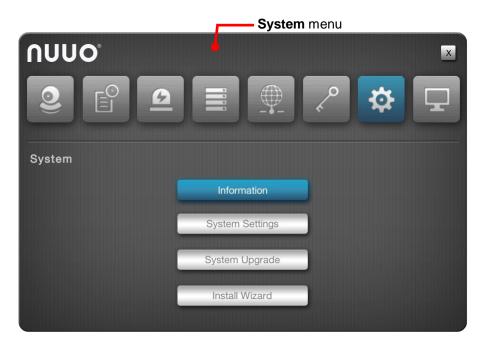
Use the **System** menu to view system information, configure system settings and manage system upgrade. The menu also enables re-opening the **Install Wizard** which launches during the system's very first power-on.

To access the **System** menu:

Open the **Main Menu** as described in <u>Settings</u>. The **Main Menu** opens.

Click **System** button

The **System** menu opens.



The **System** menu features four submenus, **Information**, **System Settings**, **System Upgrade** and **Install Wizard**, which are explicated in the following of this section.

6.8.1 Information

The **Information** submenu enables viewing some important system information including model, firmware, CPU and heat dissipation.

To access the **Information** submenu:

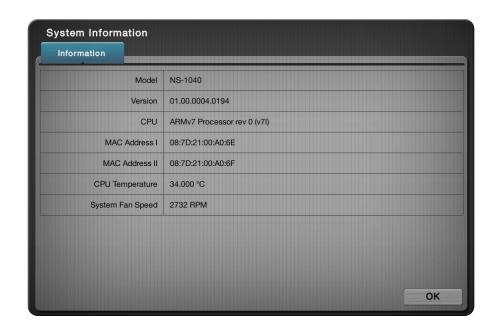
Open **System** menu as described in <u>System</u>.

The **System** menu opens.



Click **Information** button.

The **Information** submenu opens and shows the **Information** tabbed page.



The **Information** features one tabbed page only: **Information**, which is detailed in the following of this section.

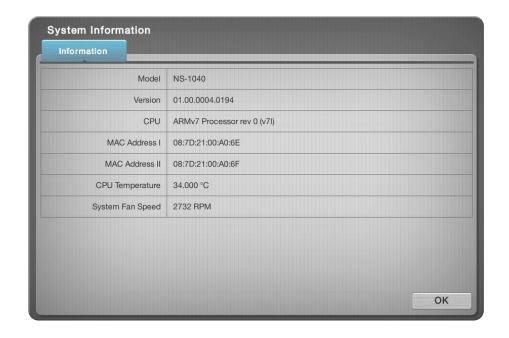
6.8.1.1 Information

The **Information** tabbed page delivers some important system information.

To access the **Information** tabbed page:

On the **Live View** screen, click menu list button > **Main Menu** button > **System** button > **Information** button > **Information** tab.

The **Information** tabbed page will open.



The information delivered is:

Info	Description		
Model	Delivers the system's model name.		
Version	Delivers the system version.		
CPU	Delivers the CPU model number.		
MAC Address I	Delivers the system's MAC address.		
MAC Address II	Delivers the system's MAC address.		
CPU Temperature	Delivers CPU temperature.		
System Fan Speed	Delivers system fan speed.		

Click the **OK** button to quit the tabbed page.

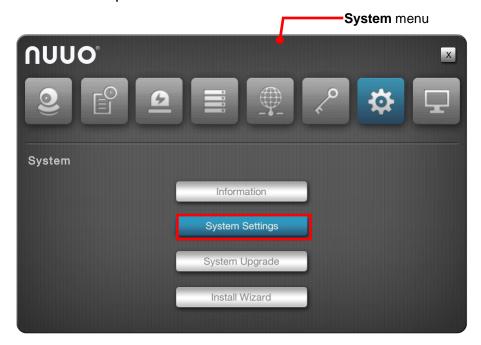
6.8.2 System Settings

Use the **System Settings** submenu to configure and optimize the system for your applications.

To access the **System Settings** submenu:

Open **System** menu as described in <u>System</u>.

The **System** menu opens.



Click **System Settings** button.

The **System Settings** submenu opens and shows the **General** tabbed page.



The **System Settings** submenu features five tabbed pages **Genera**, **Playback**,

Date/Time, **UPS** and **Shutdown**, which are explicated one-by-one in the following of this section.

6.8.2.1 General

As the name suggests, the **General** tabbed page configures some general system settings such as the timeout of **Main Menu**, language for the operating system's user interface, the access security and also the buzzer control.

To access the **General** tabbed page:

On the **Live View** screen, click menu list button -> **Main Menu** button

> System button > System Settings button > General tab.

The **General** tabbed page will open.



The featured settings are:

Setting	Description	Default
Menu Timeout	Defines the time to deactivate the Main Menu that has been idle.	600 Seconds
Local Authentication	Enables/disables login security for local access. If enabled, the operating system will ask for the username and password at system login.	Selected (Enabled)
Menu Authentication	Enables/disables login security for the Main Menu . If enabled, the operating system will ask for the username and password at user's attempt to access the Main Menu .	Selected (Enabled)

Remote Control ID	Selects the ID of this server to control multiple NVR servers separately by single IR remote control. When there are multiple NVR devices aligned together, the operator can give each device server ID from 1 to 9, and switch ID on remote control to control different NVR servers separately. There won't be any signal conflict.	
Buzzer	Enables/disables the built-in buzzer. The unit is built in with a buzzer which sounds whenever the unit finishes starting or when a problem is detected. It is recommended that this buzzer should be enabled.	
Language	Sets the language used on the operating system. The system needs to restart.	English

Click the **Save** button to apply the change(s).

Click the **Exit** button to quit the tabbed page.

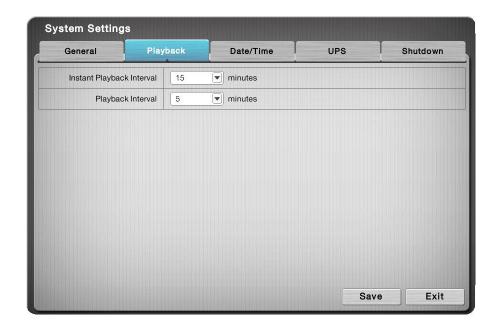
6.8.2.2 Playback

Use the **Playback** tabbed page to define how to replay an instant video footage and how much time to jump when skipping a recorded video backwards or forwards.

To access the **Playback** tabbed page:

On the Live View screen, click menu list button > Main Menu button > System button > System Settings button > Playback tab.

The Playback tabbed page will open.



The featured settings are:

Setting	Description	Default
Instant Playback Interval	•	
Playback Interval	Defines a period of time for the Next Interval and the Previous Interval function of Playback .	5 minutes

Click the **Save** button to apply the change(s).

Click the **Exit** button to quit the tabbed page.

6.8.2.3 Date/Time

Use the **Date/Time** tabbed page to configure the date, time, time zone of your locale and other time-related parameters for the operating system.

To access the **Date/Time** tabbed page:

On the Live View screen, click menu list button | > Main Menu button |

> System button > System Settings button > Date/Time tab.

The **Date/Time** tabbed page will open.



The featured settings are:

Catting Branistics Branistics					
Setting	ре	scription	Default		
Time Zone	Set	ts the time	zone of your locale.		GMT+08:00
Date	Set	ts system (date.		
Time	Set	ts system t	ime.		
	Ena •	When en dialog a	oles daylight saving time. nabled, the Daylight Savi uto opens to provide the action for daylight saving time inc g:	dvanced	
		Setting	Description	Default	
Daylight Saving Time		Adjust clock	Defines how much time should the system time be adjusted forward/backward for.	+ 2 hours	Deselected (Disabled)
		Start time	Defines the date to start applying daylight saving time.	January the 1st	
		End time	Defines the date to stop applying daytime saving time.	January the 1st	
	•		aylight Saving Time dialogous Details button to open it	-	
Network Time		Enables/disables the synchronization with NTP server for the correct time. When enabled, the Date and Time settings become unavailable.			Deselected (Disabled)
Time Server	Set	Time is enabled.			
Update Time	Set	Sets how often to synchronize the system with the			Weekly on

Interval	time server. This setting is available only when Network Time is enabled. Click the Update Now button to immediately	Sunday, at 01:00 o'clock
	update the system time.	



The system will restart right after synchronization, meaning no video will be recorded during this period. So choose the update interval carefully.

Click the **Save** button to apply the change(s).

Click the **Exit** button to quit the tabbed page.

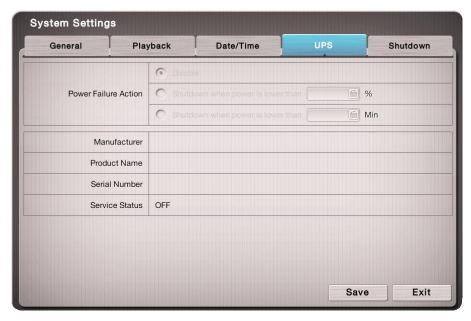
6.8.2.4 UPS

If the unit is used with an UPS module, it is able to deal with accidental power failure or unstable power supply. The **UPS** tabbed page configures how the system reacts to such scenario by defining the timing for auto shutdown. This tabbed page also delivers the info about the UPS module used.

To access the **UPS** tabbed page:

On the **Live View** screen, click menu list button > **Main Menu** button > **System** button > **System Settings** button > **UPS** tab.

The **UPS** tabbed page will open.





The settings on the **UPS** tabbed page are available only when an UPS module is connected.

The featured settings and delivered info are:

Group	Setting	Description	Default
Power Failure Action	Disable	Enables/disables the operating system's actions to deal with power failure.	Selected (Disabled)
	Shutdown when power is lower than _ %	Sets how low does the UPS battery power drain down to before the operating system shuts down itself.	
	Shutdown when power is lower than _ Min	Sets how long should the unit run on UPS battery power before the operating system shuts down itself.	
UPS Info	Manufacturer	Delivers the manufacturer of the UPS module.	
	Product Name	Delivers the product names of the UPS module.	
	Serial Number	Delivers the serial number of the UPS module.	
	Services Status	Delivers if the UPS module is servicing.	



For **Power Failure Action**, an USB connection is needed between the unit and the UPS to check the status of UPS.

Click the **Save** button to apply the change(s).

Click the **Exit** button to quit the tabbed page.

6.8.2.5 Shutdown

Use the **Shutdown** tabbed page to safely turn off the unit or restart the operating system.

To access the **Shutdown** tabbed page:

On the Live View screen, click menu list button -> Main Menu button

> System button > System Settings button > Shutdown tab.

The **Shutdown** tabbed page will open.



The featured commands are:

Command	Description	
Reboot	 Stops all services and restarts the operating system. A dialog will open asking for confirmation. Click Yes to continue or click No to return to the operating system. 	
Power off	Stops all service and safely turn off the unit. A dialog will open asking for confirmation. Click Yes to continue or click No return to the operating system.	

Click the **Exit** button to quit the tabbed page.

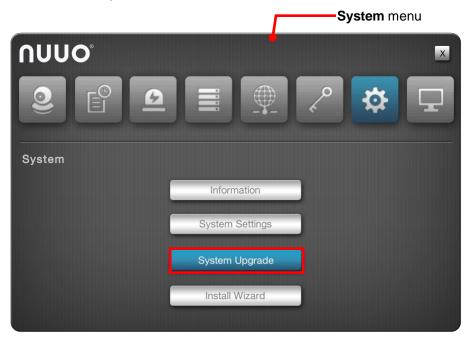
6.8.3 System Upgrade

The **System Upgrade** deals with the matters about upgrading the operating system. Access this tabbed page to update the system firmware to the latest version for better performance of the operating system.

To access the **System Upgrade** submenu:

Open **System** menu as described in <u>System</u>.

The **System** menu opens.



Click **System Upgrade** button.

The **System Upgrade** submenu opens and shows the **System Upgrade** tabbed page.



The **System Upgrade** submenu features two tabbed pages, the **System Upgrade** and **Notification** tabbed pages which are detailed in the following of this section.

6.8.3.1 System Upgrade

Exactly as the title advertises, the **System Upgrade** tabbed page enables system upgrade to bring the operating system to a newer version that promises better performance or new functions. Besides, this tabbed page also delivers the current firmware version and device pack version.

To access the **System Upgrade** tabbed page:

On the **Live View** screen, click menu list button > **Main Menu** button > **System** button > **System Upgrade** button > **System Upgrade** tab.

The **System Upgrade** tabbed page will open.



The featured facility and delivered info are:

Info / Facility	Description	
Current NVR Version	Delivers current firmware version of the operating system.	
Current Device Pack Version	Delivers current device pack version.	
Select File (and the Browse button)	Browses for the firmware and runs the upgrade.	

Upgrade the system by the steps below if a newer release of the system firmware is available:

- (1) Copy the firmware to an USB flash drive.
- (2) Plug the USB flash drive to any of the system's USB ports.
- (3) Open the **System Upgrade** tabbed page on the system as described above.
- (4) Click the **Browse** button. Browse for the firmware and select the firmware. Click **OK** button.

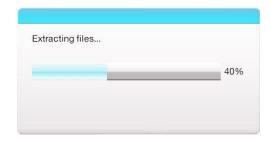


(5) Click the **Upgrade** button.

A dialog opens to ask for confirmation of the upgrade.

(6) Click **Yes** to confirm upgrade or click **No** to quit.

The upgrade starts, progresses and finishes within a few minutes.



Then the system auto restarts and gets ready for use.

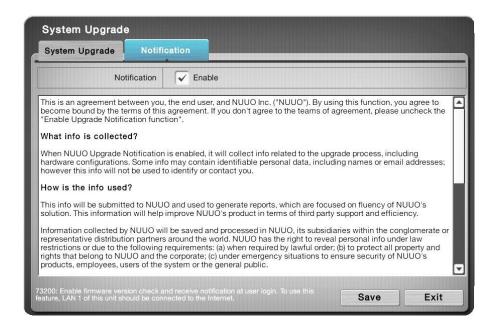
6.8.3.2 Notification

The **System Upgrade** tabbed page enables the auto notification whenever a firmware is released for your updates (recommended). Firmware update helps to keep your system up to date. The updater will collect info from your system for the manufacturer's system improvement references.

To access the **Notification** tabbed page:

On the **Live View** screen, click menu list button > **Main Menu** button > **System** button > **System Upgrade** button > **Notification** tab.

The **Notification** tabbed page will open.



The featured setting is:

Setting	Description	Default
Notification	 Enables/disables the check of firmware version and the notification of system upgrade. When enabled, users are able to receive the notification of an available firmware update when login to the system. In v1.0, this function requires the system to be online by the LAN1 port connected to the Internet. As the updater will collect info from your system for the manufacturer's system improvement references, read the agreement between you and the manufacturer. By enabling the feature, you agree on the manufacture's info collection from your system. 	Selected (Enabled)

Click the **Save** button to apply the change(s).

Click the **Exit** button to quit the tabbed page.

6.8.4 Install Wizard

Access the **Install Wizard** submenu to reopen the **Install Wizard** if it is skipped during the first power-on of the system.

To relaunch the **Install Wizard**:

Open **System** menu as described in <u>System</u>.

The **System** menu opens.



Click Install Wizard button.

The **Install Wizard** submenu opens and shows the **Wizard** tabbed page.



Click the lower-right **Start** button. In a few seconds, the **Install Wizard** opens.

See $\underline{\text{Install Wizard}}$ for the follow-ups.

6.8 Display

Use the **Display** menu to configure the system's display parameters, including display layout, monitor resolution and other onscreen elements.

To access the **Display** menu:

Open the **Main Menu** as described in <u>Settings</u>
The **Main Menu** opens.

Click **Display** button

The **Display** menu opens.



The **Display** menu features one submenu, **Display Settings**, which is explicated in the following of this section.

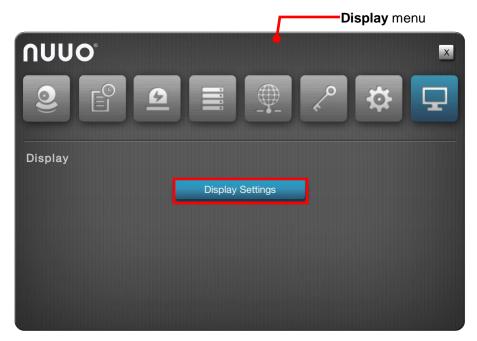
6.9.1 Display Settings

The **Display Settings** submenu configures the system's display monitor, the presentation of the onscreen **Video Area**, **Status Bar** and so on.

To access the **Display Settings** submenu:

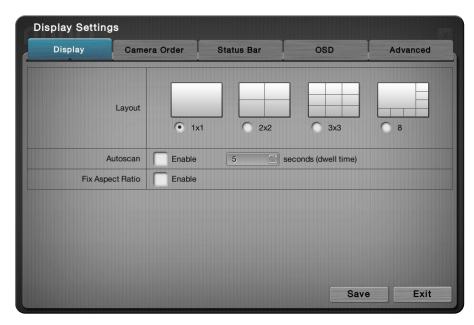
Open **Display** menu as described in <u>Display</u>.

The **Display** menu opens.



Click **Display Settings** button.

The **Display Settings** submenu opens and shows the **Display** tabbed page.



The **Display Settings** submenu features five tabbed pages: **Display, Camera**

Order, **Status Bar**, **OSD** and **Advanced**, which are detailed in the following of this section.

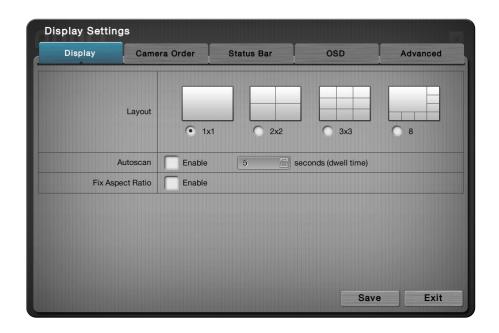
6.9.1.1 Display

Use the **Display** tabbed page to configure how the videos area are presented onscreen.

To access the **Display** tabbed page:

On the Live View screen, click menu list button -> Main Menu button

The **Display** tabbed page will open.



The featured settings are:

Setting	Description	Default
Layout	Sets the default (multi-split) layout to show the video channels on Live View screens. The available layout selection depends on models.	1x1
Auto Scan	Enables/disables slide-showing multiple video channel(s) on the Live View screens. For instance, select 4-split (2x2) layout to view all 8 video channels by viewing 4 video channels at one time onscreen. When enabled, the seconds (dwell time) setting becomes available. Define how long each group of video channels shows onscreen at each turn. For the seconds (dwell time) setting, click the keyboard	

	icon at the right of the field to open the virtual keyboard for text input.	
Fix Aspect Ratio	Enables/disables fixing the ratio of video source instead of fitting the video on every grid.	Deselected (Disabled)

Click the **Save** button to apply the change(s).

Click the **Exit** button to guit the tabbed page.

6.9.1.2 Camera Order

Use the **Camera Order** tabbed page change the order of video channels to show on the **Live View** screens.

To access the **Camera Order** tabbed page:

On the Live View screen, click menu list button -> Main Menu button

The Camera Order tabbed page will open.



Change the order of a video channel:

(1) Select a video channel. (01 02 03 04)

The selected channel becomes highlighted in blue color (01 02 03 04).

(2) Click the left arrow key or right arrow key to advance or

withdraw the channel's order among the available video channels.

OR

When using the **IR Remote Control**, use the navigation keys to move between the highlight item and hit Enter key to make selection or triggers operation. See <u>IR Remote Control</u> to know more about the operation of the IR Remote Control.

Click the **Save** button to apply the change.

Click the **Exit** button to quit the tabbed page.

6.9.1.3 Status Bar

Use the **Status Bar** tabbed page to control the presentation of the **Status Bar** and also the information delivered by the **Status Area**. See also <u>Status Bar</u> and <u>Status Bar</u>.

To access the **Status Bar** tabbed page:

On the **Live View** screen, click menu list button > **Main Menu** button > **Display** button > **Display Settings** button > **Status Bar** tab.

The **Status Bar** tabbed page will open.



The featured settings are:

Setting	Description	Default
Status Bar	Sets how to show the Status Bar onscreen. Select Automatically hide to hide the Status Bar after its idleness for 15 seconds	Always show
IP Address	Enables/disables the Status Area to/from showing the IP addresses of the systems and the cameras. See also <u>Status Area</u> .	Selected (Enabled)
Date	 Enables/disables the Status Area and Time Bar to/from showing system date. Click the down arrow to select a date format from the drop-downs. See also Status Area and Time Bar. 	Selected (Enabled)
Time	 Enables/disables the Status Area and Time Bar to/from showing system time. Click the down arrow to select a time format from the drop-downs. See also Status Area and Time Bar. 	Selected (Enabled)

Click the **Save** button to apply the change(s).

Click the **Exit** button to quit the tabbed page.

6.9.1.4 OSD

Use the **OSD** tabbed page to configure the system's "on-screen" displaying.

To access the **OSD** tabbed page:

On the Live View screen, click menu list button -> Main Menu button

The **OSD** tabbed page will open.



The featured settings are:

The reactined settings are:			
Setting	Description	Default	
Camera Name	 Enables/disables showing the camera name in the upper-left corner of the video channel's Video Area. Click the Edit Style button to change the font and style to show the camera name. See also Video Area for the Live View screen and Video Area for the Playback screen. 	Selected (Enabled)	
POS Overlay	 Enables/disables POS transaction data on a played video. Select Live View to enable replaying an instant video footage with POS transaction data on the Live View screen. Select Playback to enable playing a recorded video with POS transaction data on the Playback screen. Click the Edit Style button to change the font and style of the displayed data as well as the data dwell time. Go to web for more detailed settings about POS transaction data. 	All selected (All enabled)	
POS Associated Cameras	Enables/disables POS Overlay for a video channel. • Go to web for more detailed settings about POS transaction data. All selected (All enabled)		

Click the **Save** button to apply the change(s).

Click the **Exit** button to quit the tabbed page.

6.9.1.5 Advanced

Use the **Advanced** tabbed page to set the resolution of the display monitor that is connected to the system, or leaves it on the system's auto detection. And other sophisticated settings are also available in this page.

To access the **Advanced** tabbed page:

On the Live View screen, click menu list button -> Main Menu button

The **Advanced** tabbed page will open.



The featured setting is:

Setting	Description	Default
Resolution	Sets the resolution of the display monitor connected to the system, or leaves it on the system's auto detection. Options available are: Auto, 1024x768, 1280x720, 1280x1024 and 1920x1080.	Auto
Snapshot	Enables to attach a full channel screenshot with the snapshot of focused channel. The higher resolution of cameras connected, the more time it takes to finish the snapshot process.	Unchecked

Click the **Save** button to apply the change(s).

Click the **Exit** button to quit the tabbed page.



If the length of your HDMI/VGA is over 1M, add a "repeater" to strengthen the signal.

When the UI/video image isn't at the correct location, correct it by the "auto adjust" function on the monitor or adjust it manually.

7 IR Remote Control

Save for the USB keyboard and USB mouse, the unit works with an **IR Remote Control**, which comes with the unit. In the following of this chapter, you will be guided to each key and its function.

Key layout of the IR Remote Control





Battery spec is 1.5V, AAA, R03. Two batteries are required for a remote control.

IR Remote Control - Functions Summary:

Group	Key	Description	Function
	0	Power key	Powers off the system. The system will ask for administrator's password for power-off. Only the administrator is able to power off the system by the IR Remote Control.
	D	Switch ID	Switch the server ID of this remote control to control multiple NVR servers separately by single IR remote control. Press this key and a number button (1~9) simultaneously to

			switch server ID of this remote control.
	•	Stop	 Stops playing. This key is only applicable to the Playback screen. The playback stops by showing the frame where the video starts. Whether the video is being fast-forwarded or reverse-played at the moment, press Stop key will restore the playback speed to x1.
	%	Play / Pause	Delivers different functions in Live View and Playback . Live View: Starts the Instant Playback Playback: Starts or halts the playing.
Playback Keypad	•	Fast-Forward	Hit once to fast-forward the playback with x2 speed. Hit twice to fast-forward the playback to x4 speed. Increment the fast-forwarding speed by increasing your keystrokes. When the fast-forwarding speed is incremented to x16, it auto-restores to x1 speed. This key is only applicable to the Playback screen.
Reypau	•	Rewind	Hit once to rewind with x-1 speed. Hit twice to rewind with x-2 speed. Taper the rewinding speed by increasing your keystrokes. When the rewinding speed is tapered to x-16, it auto-restores to x-1 speed. This key is only applicable to the Playback screen.
	H	Step Forward	Hit this key once to jump the playback to the next frame.
	H	Step Backward	Hit this key once to bring the playback to the previous frame.
	•	Next Interval	Hit this key once to jump the playback to the next interval. See Playback Interval.
	₩	Previous Interval	Hit this key once to bring the playback to the previous interval. See Playback Interval.
	Numeric ker 1 2 4 5 7 8 10+ 0	ypad 3 6 9	Enters numeric characters, or selects a video channel. Examples: Press key 1 to select video channel 1. Press keys 10+ and 0 to select video channel 10. The timeout for 10+ key is 5 seconds. Keystroke timeout is applicable to 10+ key only.
	OK / Sav	re key	This key delivers the same function as clicking the OK or Save button on a tabbed page or dialog. Its functions include: • Quitting a tabbed page saving the change(s). • Applying the change(s) made on a tabbed page
OS keys	Cancel / Exit key		This key delivers the same function as clicking the Exit or Cancel button on a tabbed page or dialog. Its functions include: Quitting a tabbed page without saving the change(s). Closing a dialog or a tabbed page.
	Enter / Home		 As the Enter key, it makes a selection (check box, radio button or a selectable item, i.e. the highlight item) onscreen or confirms input. As the Home key, it turns the video of the focused channel to the preset Home point. Hit this key to a selected Video Area to maximize it to full screen. Hit it again to resize the Video Area. See also Video Area and Video Area.
Navigation Keys	Plus (+) and Minus (-) keys		 Moves between the eight Menus under the Main Menu, i.e. hit these keys to navigate between these menus: 2. Moves between the available tabs featured by a submenu.

			3. Flips up and down the page.
	↓ ▶ Left/Right	arrow keys	These keys can be hit to move left and right between the menus of the Main Menu and the highlighted items on all setting pages.
	▲ ▼ Up/Down	arrow keys	These keys can be hit to move up and down between the submenus of a menu and the highlighted items on all setting pages.
		Menu	Opens the system's Main Menu. See Settings to know all the settings featured by the Main Menu. This key is only applicable to Live View screen.
	₽	Live View	Switches the screen to Live View .
	₽	Playback	Switches the screen to Playback and opens the Search dialog.
	•	Emergency Record	 Enables/disables Always record. See also Mode tabbed page for more details about the recording modes. This key is only applicable to the Live View screen.
	⊞	Layout	Switches between different layouts of video channels on the Video Areas . See also <u>Video Area</u> and <u>Video Area</u> .
	~	Group	Switches the screen to the next camera group. This key is only applicable to the Live View screen.
	ಭ	Auto Scan	Hit to apply Auto Scan. See <u>Display</u> for the details about Auto Scan. Hit again to quit Auto Scan. Pressing Group, Snapshot, DPTZ, PPTZ, Preset or Go to Preset key will disable Auto Scan. This key is only applicable to the Live View screen.
Live View	∢ ×	Audio	Enables/mutes system sound, which is currently unavailable in v1.0.
Playback Keypad	.	P PTZ	Opens the physical PTZ panel for PTZ operation. Hit this key again to close the physical PTZ panel. This key is only applicable to the Live View screen.
		D PTZ	Opens the digital PTZ panel for PTZ operation. Hit this key again to close the digital PTZ panel.
	©	Preset Set	 Opens a panel to set or deletes a preset point. Only one point can be set or deleted at one time. The panel auto closes after the setting or deletion is done. Or hit the key once again to close the panel. This key is only applicable to the Live View screen.
	* 0	Preset Go	Opens a small panel to jump to the desired preset point or to start/stop patrol. The panel auto closes once the action is launched. Hitting the key once again also closes the panel. This key is only applicable to the Live View screen.
	Ξ	Focus Far	Makes the camera brings the farther subject into focus This key is only applicable to the Live View screen.
	8	Auto Focus	Auto-modifies the focus. This key is only applicable to the Live View screen.
	\mathfrak{X}	Focus Near	Makes the camera brings the nearer subject into focus This key is only applicable to the Live View screen.
	•	Snapshot	Opens a dialog to capture the current screen. Press Save button to save the screenshot; or press Cancel

			button to quit without capture.
	⊉ !	Event	Checks the recent events and notifications. This key is only applicable to the Live View screen.
	<u> </u>	I/O	Opens a list of the available camera I/O pins. This key is only applicable to the Live View screen.
	> A•	Auto Setup	Runs auto camera setup. This key is only applicable to the Live View screen.
	Ø	Logout	Logs out of the operating system. This key is only applicable to the Live View screen.

8 Appendix - RAID System

Introduction to RAID

RAID (Redundant Array of Independent Disks) allows multiple disk drives to be combined together into a RAID Volume. You will create a RAID Volume on your unit when you perform the setup procedure.

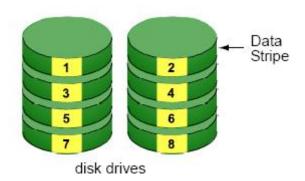
The benefits of a RAID can include:

- Higher data transfer rates for increased server performance
- Increased overall storage capacity for a single Volume
- Data redundancy/fault tolerance for ensuring continuous system operation in the event of a disk drive failure

Different RAID levels use different organizational models and have varying benefits. The following outline breaks down the properties for each RAID level supported on this unit:

RAID 0 - Stripe

When a RAID Volume is striped, the read and write blocks of data are interleaved between the sectors of multiple disk drives. Performance is increased, since the workload is balanced between drives or "members" that form the RAID Volume. Identical drives are recommended for performance as well as data storage efficiency.



The RAID Volume's data capacity equals the capacity of the smallest disk drive times the number of disk drives. For example, one 100 GB and three 120 GB drives will form a 400 GB (4×100 GB) RAID Volume instead of 460 GB.

If disk drives of different capacities are used, there will also be unused

capacity on the larger drives.

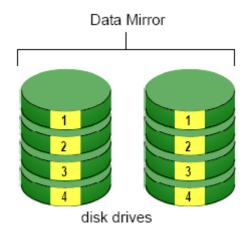
Because RAID 0 does not offer Fault Tolerance, meaning that you cannot recover your data after a disk drive failure, we do not recommend a RAID 0 Volume for your unit.

RAID 0 Volumes on this unit consist of one or more disk drives.

RAID 1 - Mirror

When a RAID Volume is mirrored, identical data is written to a pair of disk drives, while reads are performed in parallel. The reads are performed using elevator seek and load balancing techniques where the workload is distributed in the most efficient manner. Whichever drive is not busy and is positioned closer to the data will be accessed first.

With RAID 1, if one disk drive fails or has errors, the other mirrored disk drive continues to function. This is called Fault Tolerance. Moreover, if a spare disk drive is present, the spare drive will be used as the replacement drive and data will begin to be mirrored to it from the remaining good drive.



The RAID Volume's data capacity equals the smaller disk drive. For example, a 100 GB disk drive and a 120 GB disk drive have a combined capacity of 100 GB in a mirrored RAID Volume.

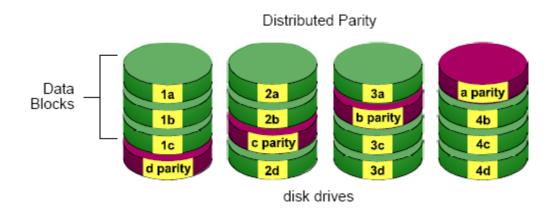
If disk drives of different capacities are used, there will also be unused capacity on the larger drive.

RAID 1 Volumes on this unit consist of two disk drives.

If you want a mirrored RAID Volume with more than two disk drives, see **RAID**10 - Mirror / Stripe for details.

RAID 5 – Block Striping with Distributed Parity

RAID 5 organizes block data and parity data across the disk drives. Generally, RAID level 5 tends to exhibit lower random write performance due to the heavy workload of parity recalculation for each I/O. RAID 5 works well for file, database, application and web servers.



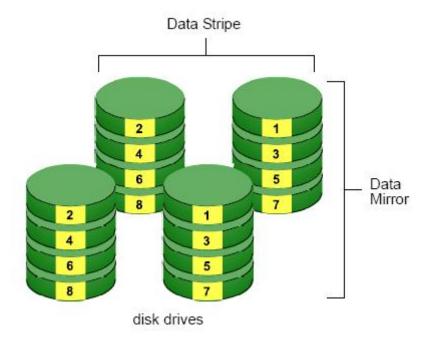
The capacity of a RAID 5 Volume equals the smallest disk drive times the number of disk drives, minus one. Hence, a RAID 5 Volume with four 100 GB disk drives will have a capacity of 300 GB. A RAID Volume with two 120 GB disk drives and one 100 GB disk drive will have a capacity of 200 GB.

RAID 5 is generally considered to be the most versatile RAID level.

RAID 5 requires a minimum of three disk drives.

RAID 10 - Mirror / Stripe

Mirror/Stripe combines both of the RAID 0 and RAID 1 types. RAID 10 can increase performance by reading and writing data in parallel while protecting data with duplication. At least four disk drives are needed for RAID 10 to be installed. With a four-disk-drive RAID Volume, one drive pair is mirrored together then striped over a second drive pair.



The data capacity RAID 10 Volume equals the capacity of the smallest disk drive times the number of disk drives, divided by two.

In some cases, RAID 10 offers double fault tolerance, depending on which disk drives fail.

RAID 10 Volumes on this unit consist of four disk drives.

Because all of the available disk drives are used for the RAID Volume, you cannot set up a spare drive with RAID 10.

Choosing a RAID Level

There are several issues to consider when choosing the RAID level. The following summarizes some advantages, disadvantages and applications for each choice.

RAID 0

 Implements a striped disk RAID Volume, the data is broken down into blocks and each block is written to a separate disk drive I/O performance is greatly improved by spreading the I/O 	 Not a true RAID because it is not fault tolerant The failure of just one drive will result in all data in a RAID Volume being lost

load across n	nany channels and	•	Should not be used in mission
drives			critical environments
No parity cal	culation overhead is		
involved			

• RAID 1

Advantage	Disadvantage
 Simplest RAID storage subsystem design 	 Very high disk overhead - uses only 50% of total capacity
Can increase read performance by	
processing data requests in	
parallel since the same data	
resides on two different drives	

RAID 5

	Advantage	Disadvantage
•	High Read data transaction rate	Disk failure has a medium impact
•	Medium Write data transaction	on throughput
	rate	
•	Good aggregate transfer rate	
•	Most versatile RAID level	

• RAID 10

Advantage	Disadvantage
Implemented as a mirrored RAID	 Very high disk overhead – uses
Volume whose segments are RAID	only 50% of total capacity
0 RAID Volumes	
High I/O rates are achieved	
thanks to multiple stripe	
segments	

9 Appendix - Camera Integration

Camera Support List

Any information about camera integration, including camera model and its spec, please refer to NUUO website at www.nuuo.com

Add: C Block, 18 Sihyuan St. Jhongjheng District, Taipei City 100, Taiwan

Add (from 2013/12): B1, No.207-1, Sec. 3, Beixin Rd., Xindian Dist., New Taipei City 231, Taiwan

TEL: +886-2-2362-2260

http://www.nuuo.com/eHelpdesk.php